

Services Reform and Manufacturing Performance: Evidence from India

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Conventional explanations for the post-1991 growth of India's manufacturing sector focus on goods trade liberalization and industrial de-licensing. We demonstrate the powerful contribution of a neglected factor: India's policy reforms in services. The link between these reforms and the productivity of manufacturing firms is examined using panel data for about 4,000 Indian firms for the period 1993-2005. We find that banking, telecommunications, insurance and transport reforms all had significant positive effects on the productivity of manufacturing firms. Services reforms benefited both foreign and locally-owned manufacturing firms, but the effects on foreign firms tended to be stronger. A one-standard-deviation increase in the aggregate index of services liberalization resulted in a productivity increase of 11.7 percent for domestic firms and 13.2 percent for foreign enterprises.

Keywords: services reform, manufacturing productivity, foreign direct investment
JEL Codes: L8, F2, D24

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I. Introduction

A vital element of India's rapid economic growth since the early 1990s has been the improved performance of its manufacturing sector. Output in manufacturing grew by 5.7 percent per year in the period 1993-2005 (Reserve Bank of India, 2008). Previous explanations for the revival of manufacturing emphasize goods trade liberalization, more permissive industrial licensing policies, and the limited labor market reforms undertaken since 1991 (see review below). In focusing primarily on proximate policies, however, previous analyses have ignored what we demonstrate is a critical factor, policy reforms in services sectors.

The neglect of services is surprising, first of all, because service inputs, notably finance, transport and telecommunications are an important component of inputs to manufacturing, so the potential for downstream effects is large.¹ Moreover, reforms in the 1990s have visibly transformed these services sectors, allowing greater foreign and domestic competition with greatly improved regulation.² Indian firms are no longer at the mercy of inefficient public monopolies, but can now source from a wide range of domestic and foreign private sector providers operating in an increasingly competitive environment. Available evidence suggests that firms today have access to better, newer and more diverse business services.

What has been the impact of the transformation of the services sector on manufacturing firms? In this paper, we address three questions: Has services reform led to an increase in manufacturing productivity? Have some services had a bigger impact than others? Have some manufacturers (e.g. foreign firms based in India) benefitted more than others? These questions matter profoundly for policy; not only is services reform in India incomplete, but across the world some of the most intransigent policy restrictions today are in services.³ Convincing evidence that these restrictions penalize the politically cherished manufacturing sector could provide an impetus to reform.

Exploring whether there is a systematic link between liberalization in services sectors and the performance of firms in downstream manufacturing industries requires three types of information: a measure of policy reform in services, a performance measure for

¹ These inputs affect *inter alia* a firm's ability to invest in new business opportunities and better production technology, to exploit economies of scale by concentrating production in fewer locations, to efficiently manage inventories, and to make coordinated decisions with their suppliers and consumers. Ethier (1982) provides theoretical support for this argument, showing that access to a greater variety of inputs results in higher productivity among downstream industries.

² India implemented significant liberalization in both goods and services between 1991 and 2005. Major liberalization reforms began in 1991 as part of an IMF structural adjustment package, designed to combat balance of payments imbalances, and continued with the government's eighth four year plan from 1992-1996. As we discuss below, the pace of reform in services was gradual and sought to balance a variety of economic and political considerations.

³ Even in industrial countries, the supposed strategic importance of some services has led to the persistence of restrictions – for example, witness the barriers to foreign participation in air and maritime transport as well as certain types of communication services in the United States.

manufacturing firms and information on the linkages between different sectors of the economy.

In preparation for this study, a large amount of information on the state and the history of services reform was gathered by local consultants employed by the World Bank in India. The information was then condensed into a composite time-varying policy index for each sector modeled after a similar index compiled by the European Bank for Reconstruction and Development for countries in Central and Eastern Europe and reported in their flagship publication *Transition Report 2004*. The index can take on values ranging from 0 to 5 and is available for four sectors: banking, telecoms, transport and insurance for the time period 1991-2004.

The performance of manufacturing firms is measured on the basis of total factor productivity estimates obtained from sector-specific production functions. To take into account the possible simultaneity bias between unobserved productivity shocks and input choices, we follow the procedure outlined by Akerberg, Caves and Frazer (2006) which builds on the earlier work by Olley and Pakes (1996) and Levinsohn and Petrin (2003). Unlike the latter method, the approach we follow allows for more plausible assumptions about the timing of the firm's decision regarding input choices and optimization errors.

To examine the link between services sector reforms and the performance of services users, our analysis relates the productivity of manufacturing firms to the state of liberalization in services sectors weighted by the respective manufacturing sector's reliance on inputs from each services sector. The reliance of manufacturing sectors on services inputs is assessed based on the national input-output matrix. Our identifying assumption is that the effect of services reform should be more pronounced in manufacturing sectors relying more heavily on services inputs.

The analysis is based on firm-level data from Capitaline database, a commercially available database including balance sheets, profit and loss statements, and ownership information on large private and public firms operating in India. The database includes 11,939 firms of which 5,236 operate in the manufacturing sector and correspond to 62 percent of India's manufacturing output during the period covered by the analysis. Our data set forms an unbalanced panel covering the period 1993-2005.

Our results suggest that policy reforms in services sectors had a significant impact on firms in the manufacturing sector. The aggregate effect of services liberalization was an increase in productivity of 11.7 percent for domestic firms and 13.2 percent for foreign firms for a one-standard-deviation increase in the liberalization index. When the individual services sectors are examined in the same specification, a one-standard-deviation change in the banking sector index corresponds to a 6.5 percent change in productivity for both domestic and foreign firms. A one-standard-deviation change in the telecommunications liberalization index corresponds to a 7.2 percent increase in productivity for domestic firms and a 9.8 percent increase in productivity for foreign firms. A similar change in the transport index leads to a 19 percent improvement in productivity of all firms. Only foreign firms appear to benefit from the insurance reform enjoying a boost to their performance of 3.3 percent.

Previous studies of such inter-industry linkages are scarce. To the best of our knowledge, the only similar analysis is Arnold, Javorcik and Mattoo (2011) which shows that increased foreign participation in services provision led to improvement in manufacturing productivity in the Czech Republic in the period 1998-2003. The current paper studies the more complex and dynamic Indian context. Furthermore, while previous work considered the services sector as a whole, in the present paper, by separating the liberalization measures into measures for banking, telecommunications, transport and insurance services, we are able to identify the impact of key reforms in individual sectors. Finally, in contrast to the previous paper, we distinguish between the implications of services liberalization for domestic and foreign manufacturers. Our results are confirmed by using an instrumental variables approach in which we instrument reform progress in India by measures of reform progress in two countries that India views as competitors, namely China and Indonesia.

This paper proceeds as follows. Section two describes the related literature. Section three describes services liberalization in India between 1990 and 2005 and presents some evidence on its impact. Section four describes the data and the construction of the liberalization index and reviews our estimation procedures. Section five interprets the results, and section six concludes.

II. Related Literature

India's rapid liberalization in the 1990s has made it a rich environment for research on the effects of trade liberalization on manufacturing performance. Considering the 1991 reforms as a single event, Krishna and Mitra (1998) find both price and productivity effects at the firm level. Topalova (2004) examines reductions in trade protection in individual industries and finds evidence of increased productivity of private firms in the liberalized industries. Sivadasan (2009) extends the analysis to include the increases in foreign direct investment (FDI) in manufacturing following the reforms and obtains similar results. In a descriptive analysis, Goldberg et al. (2009) show that trade reform spurred imports of previously unavailable products. New imported inputs often originated from more advanced countries and new imported varieties exhibited higher unit values relative to existing imports. Goldberg et al. (2008) find that lower input tariffs accounted on average for 31 percent of the new products introduced by Indian firms, which suggests that an important consequence of the input tariff liberalization was to relax technological constraints through firms' access to new imported inputs that were unavailable prior to the liberalization.

Other key contributions have focused on institutional factors affecting the distribution of benefits from reforms and liberalization across industries and states. Besley and Burgess (2004) exploit variation in labor regulations across Indian states and find that labor market reforms were a significant determinant of manufacturing output per capita. Aghion, Burgess, Redding and Zilibotti (2008) show that the effects of liberalizing the system of central controls regulating entry and production activity were stronger in areas where organized labor was relatively weak, arguing that firms were better able to adapt to

the new regime in regions where regulations were more pro-industry. Goldberg et al. (2010) investigate the impact of liberalization on Indian firms' product choice and find little evidence of "creative destruction" in the 1990s, i.e. Indian firms infrequently discontinued product lines even during a period of trade and structural reform. They argue that remnants of industrial licensing and rigid labor market regulation in the Indian economy prevented firms from adjusting fully to reforms.

The emphasis on attributing changes in manufacturing performance to changes in trade, investment and labor market policies in goods per se characterizes much of the existing empirical work on liberalization in developing countries. For instance, Pavcnik (2002) uses plant level data from Chile to find that trade liberalization forces exit of the least productive firms while increasing productivity of the remaining firms in the import competing sectors. Amiti and Konings (2007) delve deeper into the channels through which liberalization affects productivity by separately identifying the impacts of input and output tariffs. They find that in Indonesia reducing tariffs had positive productivity effects through both input and output tariffs, but gains are larger from reduction in input tariffs; the positive effect on productivity from increased availability of inputs to production is twice as strong as the effect from import competition. Halpern et al. (2009) estimate a structural model of importers using product-level data for all Hungarian manufacturing firms and reach a similar conclusion.

Empirical evidence on liberalization in foreign direct investment has shown more mixed results. Aitken and Harrison (1999) find what they term 'the market stealing effect' of foreign direct investment which swamps the positive effect of technology transfer on firm productivity in Venezuela. Javorcik (2004) explicitly distinguishes between intra- and inter-industry effects of foreign direct investment using firm level data from Lithuania and finds that foreign direct investment has a positive productivity effect on supplier industries but no significant effect on local competitors in the same industry. Javorcik and Li (2008) show that entry of foreign retail chains boosts the productivity of the supplying industries in Romania.

Downstream spillovers arising from policy reform and foreign participation in the services sectors are qualitatively different from those arising from foreign direct investment in manufacturing industries. Disruption in the provision of services can result in production stoppages and large time delays in production and product delivery, high information costs and an inability to invest in potentially profitable new activities. There has not, however, been much empirical analysis of the downstream effects of services reform, and the few existing studies have focused on specific services sectors, usually banking.⁴ Rajan and Zingales (1998) show that financial development increases growth. They weight industries by dependence on outside financing (as estimated from US data) and find that firms which are more dependent on external financing gain more from financial development than other firms. Bertrand, Scholar and Thesmar (2004) demonstrate that banking deregulation in France in 1985 led to improved productivity in manufacturing firms. Entry and exit rates increased following liberalization, suggesting

⁴ There is some work on the economy-wide effects of services reform. Mattoo, Rathindran and Subramanian (2006) show that services liberalization leads to higher levels of economic growth. Eschenbach and Hoekman (2006) find similar evidence for Eastern Europe.

that less productive firms had been protected by the easy access to credit allocated to large firms by the previously nationalized banking sector. Productivity effects were particularly strong in banking-dependent sectors. Aghion and Schankerman (1999) identify channels through which infrastructure and institutions affect entry and exit. They generate a Dixit-Stiglitz model to demonstrate that infrastructure investment increases the probability of entry by low cost firms and discourages entry by high cost firms. Thus, infrastructure development is likely to improve economic performance if it reduces transactions costs thereby increasing competition and fostering Schumpeterian “creative destruction.”

The present paper is most closely related to Arnold, Javorcik and Mattoo (2011) who expand the analyses of trade reforms beyond manufacturing to services. They use firm level data in the Czech Republic to show that services liberalization leads to increased productivity in manufacturing industries. They use measures of overall services reform, foreign entry and privatization to show that allowing foreign entry is the key mechanism through which services liberalization leads to productivity improvements. In the present paper, by separating the liberalization measures into measures for banking, telecommunications, transport and insurance, we are able to identify separately, for the first time to the best of our knowledge, the impact of reforms in each of the services sectors. We are also able to identify separately the effect of services liberalization on foreign firms located in India from that on local firms.

III. Services Liberalization in India

India provides a particularly interesting environment for this study. Rapid liberalization of the services sectors during the 1990s followed the economic and political success of the liberalization of the manufacturing sectors in the late 1980s and early 1990s. In the 1980s, the services sectors in India were dominated by state enterprises, there were restrictions on entry by private domestic and foreign providers, and prices of services were largely fixed by the government (World Bank, 2004). The 1990s saw significant liberalization to achieve greater efficiency in firm operations and to move towards market-based allocation mechanisms.

The pace of policy reform has, however, varied across sectors and been determined primarily by political considerations (Hoekman, Mattoo and Sapir, 2007). Sectors in which privatization and competition would mean restructuring and large scale lay-offs were slower to benefit from the reforms than those in which incumbents could remain profitable and employment would not decline even as foreign and local private competitors entered the market.⁵ Reforms were also slower to materialize where it was

⁵ Chari and Gupta (2008) provide evidence that the delicensing reforms in India in 1991 categorized certain more concentrated and less competitive industries as strategic and shielded them from foreign competition by maintaining barriers to foreign direct investment. They find that profitable state-owned enterprises were likely to be protected, particularly in capital-intensive industries. Lobbying power by state banks and other services companies in India is likely to have been a factor in delaying liberalization of the services sectors into the mid-1990s and in excluding them from the general goods liberalization during the rapid trade reforms

feared that they could cause a reduction in access to services for poor or rural communities. Most political economy explanations for the pace of reforms focus on the services sectors themselves, and it is unlikely that considerations of downstream industries had a significant influence on the timing of services reforms.

The Genesis and Pace of Reform in Services Sectors

Services sectors in India can today be separated into three broad categories: significantly liberalized, moderately liberalized and closed. The telecommunications sector was operated solely by the central government prior to 1992, when the government began to issue select operating licenses to private providers. In 1994, cellular service began and the government announced the National Telecom Policy which improved the environment for private investment in the telecom sector. In 2002, the government fully opened the long distance sector of the telecom industry to private competition and eliminated all restrictions on the number of service providers, except in areas where limits are dictated by the availability of spectrum. Foreign ownership limitations were also significantly relaxed and now range from 74 percent to 100 percent across different segments.

To those accustomed to the glacial pace of reform in India, the telecommunications experience seems highly unusual. Discussions with policy-makers suggest that technology trumped all other considerations in this sector and India sought to exploit new technological possibilities by rapidly introducing competition.⁶ Public sector incumbents reincarnated as more or less successful participants with a stake in a competitive and rapidly growing market. The number of telephone subscribers has increased rapidly, with most of the increases taking place in private sector companies (OECD, 2011). The expansion in scale dwarfed any adverse effects of diminished labor intensity—employment grew by as much as a third in the six years following the first significant liberalization in 1994. It also became evident that better access to services could be achieved than had been possible with public monopoly, attenuating concerns regarding distributional equity and weakness of regulatory capacity.

In the moderately liberalized sectors, Indian firms are disadvantaged by the legacies of past policies and are ill-equipped to compete. The best example is the banking sector where nationalization in 1969 of the largest private sector banks led to a sector dominated by public sector banks committed to directing credit to areas identified by the government as priorities.⁷ Directed lending and interest rate regulations prescribed the

which took place in 1991.

⁶ The authors discussed the reform experience with B.K. Zutshi the first Chairman of the Telecom Regulatory Authority of India (TRAI) and H.V. Singh, the Secretary and Director of Economy Policy at the TRAI in December 2006.

⁷ The Bank Company Acquisition Act of 1969, quoted in Burgess and Pande (2003), explicitly recognizes the goal of expanding credit to priority sectors through government expansion of the banking system.

credit portfolios which banks were required to hold, putting into question the long term solvency of many banks (Reddy, 2005). Banks were required to hold large percentages of their portfolios in government securities bought at concessional interest rates. In 1977, the government began requiring any bank that wanted to open a branch in an area which already had a bank branch to open four branches in (rural) areas with no financial services (Burgess and Pande, 2005). The effect was to generate excessive staffing levels, unprofitable rural branches and large levels of non-performing loans. The close relationship existing between the banks and the government and central bank created the potential for moral hazard as banks expected government intervention in the event of a failure (Reddy, 2002).

Liberalization of the banking sector was handled by the Reserve Bank of India with a focus on maintaining the viability of existing banks while increasing competition and efficiency in the sector (Reddy, 2005). In 1994, liberalization began with increased approval of private sector banks. In 2001, the government began deregulation of the interest rate, and in 2002, foreign participation in the banking sector was allowed up to 49 percent in private banks. There was also an increase in the approval rate for the entry of new private banks. At the same time, India has made banking sector liberalization conditional on improving the competitiveness of public sector banks through measures such as mergers, voluntary worker retirement schemes, and the creation of asset management companies to deal with non-performing assets. A 2004 rule allowed foreign banks to acquire up to a 74 percent stake in branches listed by the Reserve Bank of India as having weak portfolios; foreign institutions are allowed only a 20 percent stake in branches which are performing well. Foreign banks may now operate through licensed branches and as fully owned subsidiaries, but a few key restrictions remain in the banking sector. There is a cap on the number of licenses for branches at 20 per year for both new and existing banks, and the share of foreign bank assets in total banking assets may not exceed 15 percent. Despite these limitations in the pace of reforms, banking concentration has decreased visibly and the market share of new banks has increased to around 25 percent (OECD, 2011).

The insurance sector has been liberalized more slowly than the other sectors. Prior to liberalization, the insurance sector was controlled by the Ministry of Finance through publicly owned companies. In 1999, the Insurance Regulatory Development Authority bill was passed which allowed private sector companies to enter the insurance market. Foreign sector participation in the insurance sector is restricted to 26 percent and foreign firms are allowed entry only through partnerships or joint ventures. The funds of policyholders must be retained within the country and there is compulsory exposure to the rural and social sector, including crop insurance. Entry into the insurance market by private sector providers finally began in 2002 when twelve private sector insurers entered the market.

All subsectors of transport services were operated primarily by public sector companies prior to liberalization. Air transport was run by two publicly owned carriers, states controlled the ports for maritime industries, and a large segment of the shipping sector was heavily regulated and dominated by publicly owned companies. In 1997, foreign direct investment up to 40 percent was allowed in airlines, 74 percent foreign direct

investment was allowed in port construction, and private sector companies were allowed to contract for infrastructure maintenance and construction. In air transport, for example, the remarkable increases in passenger traffic can be attributed almost entirely to private entrants (OECD, 2011). Yet transportation sectors remain subject to state level regulations which vary significantly across states. Trucking is particularly susceptible to local political pressures.

Professional services including accounting, legal, and other services sectors such as retail distribution, postal and rail transport services are formally closed to foreign participation.⁸ FDI is not allowed in the accounting and legal sectors. Within distribution services, FDI is not allowed in the retail segment but there are no limits in other areas, except the requirement of approval for commission agents, franchising services and wholesale trade. The closed sectors are characterized by domestic firms that are sub-optimal in size and handicapped by an inhibiting and weak regulatory environment. Many Indian services in closed sectors are highly fragmented by international standards.⁹ Here adjustment and employment concerns are the dominant factor impeding liberalization. See OECD (2011) for an update stocktaking of reform achievements and remaining reform needs in Indian services sectors.

A more detailed survey of the liberalization reforms is provided in Appendix A.

The Impact of Reform

The elimination of barriers to entry in services provoked a dramatic response from foreign and domestic providers. FDI inflows into services following liberalization by far exceeded those into other sectors. Ten percent of FDI inflows during 1990-2005 went into the transport sector, 9.6 percent of the inflows were into the telecommunications sector, and 9.6 percent of the inflows were into the financial and other services sector (Ministry of Commerce and Industry, 2008). At the same time, the services sector grew by an average of 11 percent per year, with the more liberalized sectors generally growing at relatively faster rates (Chart 1). The communications sector led the way with an average annual growth of 55 percent during the period (National Accounts Statistics, 2005, constant 1993 Rs).

The reforms produced striking improvements in performance. In 1990, the average turn-around time for a container at major ports in India was 8 days, and at major Mumbai ports the average was 11. This meant that manufacturing companies exporting their products or importing inputs had to factor in more than a week of transit time for their goods, which increased the cash outlays necessary for exporting and importing. By 2005, the average turn-around time at major ports in India had decreased to 3.5 days, with 4.5

⁸ Though single-brand retailers are allowed.

⁹ For example, there are 100,000 chartered accountants in India and 43,000 audit firms, with an average of two chartered accountants per firm as compared to an average of between 350 and 1500 chartered accountants in the “big four” accounting firms in India. In retail distribution, the penetration of supermarkets in India is only 2 percent compared to 55 percent in Malaysia and 36 percent in Brazil (World Bank, 2004).

days as the average time at Mumbai ports (see Charts 2 and 3). This reduction in transit time is likely to have improved the ability of Indian firms to compete in highly variable markets such as textiles and electronics in which the ability to respond quickly to changes in demand is crucial.

Prior to liberalization, the banking sector was dominated by state-owned banks, which allocated loans largely on the basis of government plan priorities and state direction. Banerjee and Duflo (2004) find that even at the most efficient public sector banks, bank loan approvals in 64 percent of cases were mechanically made for the same loan amount as prior loans. The rationing of credit by the public sector reduced the ability of companies to respond to new business opportunities and finance improvements in products or production processes. Because liberalization allowed banks to set interest rates at their risk adjusted cost of capital and choose diversified loan portfolios, by 2005 the level of investment by banks increased to 4.75 times the size of investment in 1994. The share of investment by foreign and private banks also increased during the period from 11 percent in 1994 to 24 percent in 2005. Despite the slow pace of reforms, credit provision and investment have increased across the sector, led by foreign and locally-owned private banks (Reserve Bank of India, 2008).

Before the beginning of the reforms in telecommunications, the sector was controlled by MTNL, a publicly owned company which provided local telephone service, and VSNL, a publicly owned company which provided long distance service. Both companies were plagued by faults, which averaged 19 faults per 100 stations per month in 1991. In addition, service was poorly distributed and access to new lines was difficult.¹⁰ Businesses were severely handicapped in their ability to communicate with their customers and suppliers. Liberalization has interacted powerfully with technological change to transform the telecommunications market. By 2005, the number of faults had declined to 7.5 percent and the waiting lists for telephone services had virtually disappeared in urban areas (Charts 4 and 5). Even rural customers, projected by critics of the liberalization reforms to lose from the privatization, saw increases in access to phone lines. Access to internet services, provided initially only by MTNL, increased quickly as private providers were allowed to enter the market (Chart 6).

In the 1980s, air transport providers and several of the largest shipping companies were publicly-owned companies. After liberalization, increasing competition from foreign companies put pressure on Indian carriers to improve their performance. They responded positively, and operating efficiency increased. In fact, operating revenue per employee in Indian Airlines increased over 5 times over the period 1990-2004 from 0.5 million per employee to 2.5 million per employee. The increased efficiency has led to continued growth of India carriers in the period 1990-2005, of nearly 15 percent yearly in passenger traffic and 11 percent yearly in cargo traffic (Directorate General of Civil Aviation, 2006).

¹⁰ The communications minister in the 1980s, C.M. Stephens declared in parliament that telephones were a luxury, not a right, and that anyone unsatisfied with their service was welcome to return their phone as there was an eight year waiting list of people seeking telephone service (Panagariya, 2008 p.372).

Until 2002, private sector competition in the insurance market was proscribed, severely limiting the range of insurance services on offer. Market penetration of insurance quickly increased following the entry of private and foreign insurers. After decades of public monopoly, premiums were equal to only 1.9 percent of GDP in 1999-2000, but they jumped to 2.86 percent of GDP by 2002-2003 (Insurance Regulatory and Development Authority, 2004). Government projections at the time of liberalization suggested that market participation by foreign firms in 2005 would reach only five percent of the market, but by November 2005, private firms with foreign shareholding had acquired a 34 percent market share. This corresponded to limited contraction by Indian public sector incumbents (Department of Public Enterprises, 2003).¹¹

Liberalization allowed a metamorphosis of services in India from narrow range of products, sub-standard qualities and poor distribution to the current environment in which service providers are highly competitive and offer widely a range of new and high quality products. We expect the reforms in the service sectors to benefit manufacturing firms as new product offerings and market expansion in the services sectors allows for improved input choice among manufacturing firms.

IV. Empirical Strategy

The empirical question addressed in this paper is to what degree there is a systematic link between liberalization in services sectors and the performance of firms in downstream manufacturing industries. This requires three pieces of information: a measure of policy reform in services, a performance measure for manufacturing firms and information on the linkages between different sectors of the economy.

Measuring services reform

In order to make the detailed information on services sector reform in India that was gathered for this study amenable to quantitative analysis, we condense the information into a composite policy index for each sector. In doing so, we have been guided by a similar index compiled by the European Bank for Reconstruction and Development for countries in Central and Eastern Europe and reported in the flagship publication *Transition Report 2004*. This approach starts from a general template of reforms necessary to achieve a given policy environment, which is then adapted to the specific situation of each sector.

For each services sector k , the time-varying services reform index $reform_{kt}$ ranges from 0 to a maximum score of 5. An index value of 0 corresponds to a situation where there is extremely limited scope for market mechanisms and the public sector is either the only relevant provider of services or has a strong grip on private providers. Note that all Indian services sectors treated here fall into this category before the beginning of economic

¹¹ National Insurance Company Limited, Calcutta, New India Assurance Company Limited, Mumbai, and United India Insurance Company Limited Chennai each cut their staffs by 10 percent, while Oriental Insurance Company Limited, New Delhi cut its staff by 14 percent (India Knowledge @ Wharton, 2006).

reforms in the early 1990s. A level of 1 indicates at least some scope for private sector participation and some liberalization of operational decisions, combined with some very limited scope for foreign participation (limited, for example, by low FDI ceilings or announced only as intentions). To qualify for an index value of 2, there must be only a limited degree of interference with operational decisions by public authorities, substantial price liberalization, and clear scope for foreign participation even if only in narrowly defined segments and as minority shareholders. Still, the state may remain a dominant actor in the sector. An index of 3 implies significant scope for private providers, including foreign ones, clear competitive pressure on the public incumbents from new entrants, and explicit possibilities for foreign equity participation. A level of 4 is equivalent to little public intervention and the freedom of operation of private providers, the possibility of majority foreign ownership, and the dominance of private sector entities. Finally, a level of 5 (not attained by any of the sectors) would reflect an equal treatment of foreign and domestic providers, a full convergence of regulation with international standards and unrestricted entry into the sector. The details of how the index was constructed are presented in Appendix B. The index is available for four sectors: banking, telecoms, transport and insurance for the time period 1991-2004.

Linkages between manufacturing industries and services sectors

The next question in our analysis is how to aggregate these sector-specific indices into a single index of services reform. Given that some services are likely to be more important for manufacturing industries than others, and that this dependence may vary across different manufacturing industries, an unweighted average of services sector indices is unlikely to be an appropriate measure of the potential impact of upstream services liberalization on the performance of manufacturing firms. Instead, we use information on the intensity with which the services inputs are used in the production of a given manufacturing sector. In particular, we weight each of the reform indices for the four major services sectors (banking, telecom, transport and insurance) by the proportion α_{jk} of inputs sourced by the manufacturing sector j from the services sector k to create the index of services reform:

$$Services_Index_{jt} = \sum_k \alpha_{jk} reform_{kt} \quad (1)$$

where α_{jk} is based on the input-output matrix.¹² Data from a national input-output matrix contain information about the average inter-industry sourcing behavior of firms in a given sector of the economy. For an individual firm, the actual reliance on a given services sector may be somewhat different, but even if such information were available at the level of each individual firm (which it is not), such data would risk being endogenous to the performance of the firm, which would defeat our purpose. By using average information, we lose some precision in the reliance of firms on services inputs, but we can be less concerned about the endogeneity of this measure. In order to minimize the

¹² The input-output matrix contains 38 sectors. Input shares are calculated relative to the total value of inputs sourced. An alternative normalization, by gross output, leads to the same conclusions.

scope for endogeneity even at the level of an average firm, we use sourcing information from the 1993 input-output matrix, the underlying data for which were collected at a time when no services reforms had yet been implemented.

In our analysis, we will also distinguish between the effects of reform in individual services sectors. To do so, we will construct indices capturing the reform in a particular services sector. For instance, we will define

$$\text{Banking_Index}_{jt} = \alpha_{j,\text{banking}} \text{reform}_{\text{banking}t} \quad (2)$$

where $\alpha_{j,\text{banking}}$ reflects the proportion of inputs sourced by the manufacturing sector j from the banking sector, according to the input-output matrix, and $\text{reform}_{\text{banking},t}$ is the state of reform in the banking industry at time t . We will follow the same approach to construct indices for telecom, insurance and transport sectors.

For the banking sector, we also have an alternative measure of inter-industry dependence available, which we will use to test the robustness of the main measure. This alternative is based on Rajan and Zingales (1998), who compute sector averages of financial dependence based on US data and argue that this is a suitable measure for firms' technologically induced demand for external finance in an environment with well developed financial markets. The measure is based on a comparison between firms' investment outlays and own cash flow.

Measuring the performance of manufacturing firms

Our goal is to provide a fuller explanation of the remarkable improvement in the performance of the Indian manufacturing sector following the post-1992 economic reforms. We use firm-level data from the Capitaline database, a commercially available database including balance sheets, profit and loss statements, and ownership information on large private and public firms operating in India to measure the performance of manufacturing firms. The database covers sixty-two percent of India's manufacturing output during the period considered by the analysis, and includes 11,939 firms of which 5,236 operate in the manufacturing sector.. The data set forms an unbalanced panel covering the period 1993-2005. Firms' industry affiliations follow India's National Industry Classification (NIC) which encompasses the manufacturing sectors. After cleaning the data and discarding firms not reporting information on output or production inputs, we are left with 3,771 firms or 22,558 firm-year observations.

A consistent measurement of firm performance is crucial issue to our analysis. We use the total factor productivity (TFP) as our outcome of interest. To control for a possible simultaneity bias arising from the endogeneity of a firm's input selection, which will exist if a firm responds to productivity shocks unobservable to the econometrician by adjusting its input choices, we follow the method proposed by Akerberg, Caves and Frazer (2006). Akerberg et al. build on the widely used estimation procedures proposed by Olley and Pakes (1996) and Levinsohn and Petrin (2003). Unlike the latter method,

their approach allows for more plausible assumptions about the timing of the firm's decision regarding input choices and optimization errors.

We use the Akerberg et al. method to estimate sector-specific production functions and obtain the TFP as the residual from this estimation.¹³ We group some smaller industries together in order to facilitate the estimation.¹⁴ Following the advice of Akerberg et al., we use value added as the dependent variable in the production function. Value added is defined as the sales of firm i in year t less the value of material, services and energy inputs. All components of value added are expressed in real terms. Capital and labor inputs (expressed in real terms) are included as independent variables. Material and services inputs (in real terms) are used to proxy for the productivity shocks.

Nominal output is deflated by a set of wholesale price indices disaggregated at the 2-digit level, while capital inputs are calculated from detailed data on net values of land, buildings, machinery and computers, all deflated by the relevant sector deflators. In the absence of data on the number of workers employed, the labor input is calculated by normalizing the wage bill of each firm by the average wage prevailing in a given 2-digit sector in a given year. Materials are deflated by input-output coefficient weighted sector deflators based on the wholesale price index. Energy inputs are deflated using National Accounts Statistics price indices for "Fuel, Power, Light and Lubricants." Services inputs are aggregated from detailed data on reported expenses on travel, transport, legal services and accounting, and non-interest banking expenses. These items are deflated using a weighted average of services sector deflators from the national accounts statistics. Given that our interest is in upstream services reform, a proper accounting for services inputs at the firm level is essential to control for changes in the intensity with which firms use services in their production in response to increased product offerings in the service sectors. Summary statistics for all the variables are presented in Table 1.

To establish whether there exists a link between the performance of manufacturing firms and liberalization of upstream services sectors, we regress the TFP of a manufacturing firm i operating in industry j at time t on the aggregated *Services_Index* _{$j,t-1$} lagged one period or disaggregated indices of services reform. We control for foreign ownership, trade liberalization, firm and year fixed effects. Our principal estimation equation has the following form:

$$\ln TFP_{ijt} = \alpha_i + \gamma_1 Services_index_{jt-1} + \gamma_2 Tariff_{jt-1} + \gamma_3 Input\ tariff_{jt-1} + \gamma_4 Foreign_{it} + \alpha_t + \varepsilon_{it} \quad (3)$$

¹³ We are grateful to Carolina Villegas-Sanchez for sharing with us a STATA routine implementing the procedure.

¹⁴ The industry groupings are: food and tobacco; textiles; garments and leather goods; wood, paper and printing; petroleum products and chemicals; rubber and plastics; non-metallic minerals, iron and steel; metal products; machinery, office, electrical and communication equipment; lifting, medical and industrial equipment; motor vehicles and other transport equipment.

Services sectors were not the only item on the post-1991 reform agenda in India. Continued reductions in manufactured product tariff rates occurring during the same period may also have influenced manufacturing productivity. To control for changes in tariff rates, we include lagged output tariffs in the same manufacturing sector ($Tariff_{jt-1}$) and a weighted measure of input tariffs ($Input\ tariff_{jt-1}$). The weights of the input tariffs are taken from the 1993 input-output matrix, while the aggregation of individual tariff lines to the 2-digit sector level is achieved using the 1990 import weights. The information on tariffs was obtained from the World Bank's WITS database.¹⁵

As many studies find that foreign affiliates tend to outperform domestic producers (see for instance, Aitken and Harrison, 1999; Arnold and Javorcik, 2009), we include an indicator for foreign-owned firms, equal to one if the foreign ownership share in firm i is above 10% at time t ($Foreign_{it}$). In an expanded specification, we will allow for differential effects of services reform on domestic and foreign firms by interacting $Foreign_{it}$ with the $Services_Index_{jt-1}$.

The dependent variable is firm-specific, but our variables of interest vary at the sector-year level, therefore, we cluster standard errors at the sector-year level.

As a benchmark, we also use OLS to estimate an augmented Cobb-Douglas production function. To make it comparable to the Akerberg et al. procedure, we regress real firm value added (defined as above) on real labor and capital inputs as well as measures of services reform and other control variables:¹⁶

$$\ln VA_{ijt} = \alpha_i + \beta_{1j}K_{it} + \beta_{2j}L_{it} + \beta_3 Services_index_{jt-1} + \beta_4 Tariff_{it-1} + \beta_5 Input\ tariff_{it-1} + \beta_6 Foreign_{it} + \alpha_t + v_{it} \quad (4)$$

where VA_{ijt} stands for the value added of firm i observed in year t (and manufacturing industry j), K_{it} denotes capital, and L_{it} labor. Note that we allow the coefficients on capital and labor inputs to differ across 11 manufacturing sectors. As in specification (3), we include firm and year fixed effects and cluster standard errors at the sector-year level.

Our point estimates for the production function coefficients, presented in Table 2, have reasonable values. On average, the labor coefficient is 0.73 in the OLS and 0.75 in the Akerberg et al. specification, and the capital coefficient is equal to 0.27 in both cases. In 9 of 11 industries, the coefficient on the capital input is higher in Akerberg et al. procedure, which is what we would expect to observe under plausible assumptions (Olley and Pakes, 1996). The average returns to scale are very close to constant (1.00 and 1.01).

V. Results

¹⁵ The authors are grateful to Rajesh Mehta for providing tariff data for the years in which the figures were missing from WITS.

¹⁶ A specification with output on the left-hand side and industry-specific coefficients on material inputs, services inputs and energy leads to very similar results.

Baseline specification

Our baseline regression results from estimating equation (4) are presented in Table 3. We find that the aggregate services index has a positive and highly significant coefficient estimate, suggesting a strong role for services liberalization in explaining manufacturing firm productivity in India. A one-standard-deviation change in the aggregate services index improves manufacturing productivity on average by 9.1 percent.

We also enter the individual service sector reform indices into the regression one by one. We find positive and statistically significant effect of banking, telecom and transport reforms. For banking, both our standard input-output weighted index and the Rajan-Zingales weighted measure yield similarly significant results. There is no evidence that liberalization of the insurance industry translated in a better performance of manufacturing firms.

When we enter the individual sector indices simultaneously (column 7 of Table 3), the banking, the telecom and the transport index maintain their positive and significant coefficients. The results from this regression suggest that telecom and transport liberalization have the strongest effects on productivity. A one-standard-deviation increase in liberalization of the telecom industry yields a 8.8 percent increase in productivity, and a one-standard-deviation change in transport improves productivity by 14 percent. Banking reform has a 4.4 percent productivity effect, while the effect for the insurance sector is not significant at the conventional levels. When we use the Rajan-Zingales weighted measure for banking, the indices for telecom and insurance lose their statistical significance.

Over the period of our sample, we cannot identify a significant effect from changes in tariff rates on manufacturing productivity.¹⁷ Services sector liberalization clearly emerges as a key driver of the productivity developments of manufacturing firms in India over 1993-2005. Finally, we find that foreign affiliates tend to exhibit higher productivity than domestic firms which is consistent with the conclusions of the existing literature (Aitken and Harrison, 1999; Arnold and Javorcik, 2009).

In Table 4, we present the results with our preferred TFP measure estimated based on the Akerberg et al. method. We first apply this method to estimate production functions for each of the 11 sectors separately, and then we regress the TFP obtained from these regressions on services and trade liberalization variables, the foreign affiliate dummy as well as firm and year fixed effects. Using the Akerberg et al. measure leads to three changes in the results. First, the estimated coefficients become larger while maintaining their significance levels. Second, the insurance index, which did not reach conventional significance levels in Table 3, now appears to be statistically significant at the ten percent level in one specification. Third, the transport index now appears to be statistically significant in both specifications where individual measures of services reform enter jointly.

¹⁷ In a recent paper, Bollard, Klenow and Sharma (2010) also find that productivity growth in Indian manufacturing since the 1990s is not robustly related to tariff reductions.

When the individual services sectors are examined in column 7 of Table 4, a one-standard-deviation change in the banking sector index corresponds to a 6.6 percent change in productivity. A one-standard-deviation change in the telecommunications liberalization index corresponds to a 8.4 percent increase in productivity. A similar change in the transport index leads to a 18.8 percent improvement in firm performance. No statistically significant effect is found for the insurance sector reform. When we use the Rajan-Zingales weighted measure for banking, the telecom index loses its statistical significance. As before, the coefficients on tariffs do not appear to be statistically significant.

Do foreign firms benefit more from services liberalization?

Our finding of a significant productivity premium for foreign owned firms is common in the literature. But does ownership also matter for the ability of firms to reap the potential benefits of upstream services reform? Accustomed to doing business in environments with well developed services sectors, foreign firms may derive larger benefits from improvements in services industries. Moreover, liberalization allows entry of foreign services firms which may have stronger links with foreign-owned manufacturing firms and whose local presence could therefore provide greater benefits to foreign-owned manufacturing firms. In order to test this hypothesis, we estimate an expanded specification which includes interaction effects between the services index and the foreign ownership indicator.

The interaction between foreign ownership and services liberalization is positive and significant for the aggregate measure (see Table 5). This is also true in all cases when services indices enter one by one, confirming our intuition that the productivity effect of services liberalization is stronger for foreign owned firms. This increased effect for foreign owned firms is consistent across services sectors when tested individually, but is not significant for the banking and the transport sector when all services indices enter the same model. This could be due to the enhanced possibilities of multinational firms to secure funding on international capital markets, which may make them less reliant on the domestic banking sector.

The differential impact of liberalization on foreign firms is remarkably strong in the telecommunications sector. A standard deviation increase in the telecommunications index increases productivity by 7.2 percent for domestic firms while it increases productivity by 9.8 percent for foreign owned firms. Given the greater need for coordination across national borders, one may find this result intuitive. As for the insurance reform, only foreign firms seem to be able to appropriate its benefits and see a boost in productivity of 3.3 percent.

Instrumenting the services liberalization index

In order to ensure that our interpretation of services reforms improving manufacturing performance is not driven by reverse causality, we instrument the index of services

reform. The intuition behind our instrumental variables (IV) approach is that India will react to services liberalization undertaken by other countries, especially economies it views as its competitors, namely China and Indonesia. We measure services liberalization using the WTO commitments in a given sector. More specifically, we focus on the number of commitments made by a country expressed as a percentage of possible commitments. For the years prior to the first full year of the WTO membership of a given country (*e.g.* 2002 for China), the number of commitments equals zero. To create an instrument relevant to a particular manufacturing sector the measure of services liberalization is multiplied by the proportion α_{jk} of inputs sourced by the manufacturing sector j from the services sector k , as with the services index in equation 1. In this way we create two instruments: (i) pertaining to China's commitments and (ii) pertaining to Indonesia's commitments. Each instrument varies by time, manufacturing industry and services sector. An alternative specification using the commitments of all WTO members instead yielded similar results (available upon request). We expect India to be more likely to undertake greater liberalization in sectors which competitor countries are opening.

The results from the IV regressions are reported in Table 6. They confirm our earlier finding that services reforms have improved manufacturing performance. The only exceptions for this specification are the regression for the transport sector alone, where our instrumenting strategy does not seem to work well (the instrumented reform index is not statistically significant and the Sargan test is not passed). When entering all sectors at the same time, however, the transport sector results are statistically significant and the Sargan test is passed (Column 7 of Table 6). The IV specification with all sectors included simultaneously also seems to work poorly when we use the Rajan-Zingales-based index for the banking sector, where again the Sargan test is failed and the coefficient is not significant. With these two exceptions, however, all of our previous results are confirmed, which gives us confidence that it is not reverse causation that is driving our results.

Alternative measure of service reform

While the construction of our services reform index was undertaken with great care and confirmed by extensive consultations with sector experts in India, a composite index is by its very nature always prone to measurement imperfections. We hence wish to check the robustness of our findings with respect to more parsimonious approaches to measuring services reform. Although a “true” measure of policy reform does not exist, it may be possible that the judgment that went into the construction of the composite index involves more certainty with respect to identifying the key structural break points in the policy regimes than with respect to the weighting of their relative relevance. Hence we check the previous findings by using a simpler measure of structural breaks for each services sector.¹⁸ This is done by identifying the year in which a service sector experienced the most transformative policy reform and generating a simple indicator variable that divides years into before and after this structural break. These policy cornerstones in services

¹⁸ Note that it is not possible to do this for the aggregate measure as the timing of structural breaks varies from sector to sector.

sectors are then weighted by the input-output coefficients linking services and manufacturing sectors, in the same way as with the policy index:

$$Break_{jt} = a_{jk}I_{kt} \quad (5)$$

where a_{jk} is the share of inputs sourced from services sector k by manufacturing sector j , and I_{kt} is an indicator variable for services sector k taking on the value of one if an observation pertains to the year of the structural break year or a later period, and zero otherwise.

The structural breaks were determined as follows. The most important reforms in the banking sector occurred in 2001, when there was full deregulation of the interest rates and banks were allowed greater flexibility in choosing borrowers and designing loan terms. Liberalization of the banking sector allowed for improved allocation of credit and increased investment by private and foreign banks.

The most important reforms in the telecommunications sector in India occurred in 2002, when the government terminated the VSNL (publicly owned telecommunications company) monopoly and allowed free entry into the long distance sector. This policy reform in the telecommunications sector quickly led to entry in the sector and intense competition.

For transportation, the most important reform came in 1997 when increased privatization in port management was allowed. Approval for up to 74 percent foreign ownership in port management, as well as approval for foreign and private investment in construction, and permission for increased private and foreign investment in aviation was also instituted. The effect was to make the transportation industry more competitive, which translated into gains in the speed with which processes were completed at ports and deliveries were made.

In the insurance industry, 2002 is the most important year of reform, as it marked the issuance of sixteen new registrations, and permission for twelve new insurance providers to enter the market. Yet the insurance reforms were slower to be instituted than the other services reforms, and the insurance industry's effect on the manufacturing firms is more indirect than the other services industries. This may explain why so far we have found the insurance reforms to have had less of an impact on manufacturing productivity.

The results obtained from replacing the services index in equation (4) with the variable $Break_{jt}$ pertaining to individual services industries confirm our earlier findings (Table 7). Important policy changes in services sectors appear to have left their mark on the performance of manufacturing firms dependent on services inputs. Strong productivity effects can be identified from the banking, telecommunications, insurance and transport sectors, and as in the index regressions, the coefficients are particularly large for the telecom and transport sectors. Again when measures for several services industries enter jointly, the insurance measure loses its statistical significance. As is evident from Table 8, these regressions also confirm that there is a stronger productivity effect on foreign firms than on domestic firms.

Liberalization year falsification test

In order to ensure that the liberalization measures identify effects of reforms rather than spurious effects from broader industry-level productivity trends, we test the liberalization discontinuity effect on years prior to the reform. If the effect captured by the liberalization breaks were simply related to industry trends, we would expect the coefficient on years prior to the reform to be as large and significant as the coefficient on our variable of interest.

To implement this test we create a new variable

$$1 \text{ year prior to break}_{jt} = \alpha_{jk} IP_{kt} \quad (6)$$

where α_{jk} is the share of inputs sourced from services sector k by manufacturing sector j , and IP_{kt} is an indicator variable for services sector k taking on the value of one in the year prior to the year of the structural break, and zero otherwise. We also define an analogous variable for the two-year period preceding the structural break which we use in an alternative specification.

As is evident from Table 9, we find that in each industry the coefficient on the break in the year of reform is larger and significantly different from the coefficient on the years preceding the reform. The results are somewhat weaker in the second specification for the transport reform (column 10) where the p-value of the test equal 0.126. Only in 3 of 10 specifications is the coefficient on the falsification variable positive and statistically significant.

Other robustness checks

A potential concern is that the service indices increase monotonically over time. This makes the empirical strategy susceptible to picking up spurious sectoral trends. If the sectors that are intensive in the more reformed services were more dynamic and productivity grew in these sectors for reasons unrelated to input improvements, we could get the results obtained so far even in the absence of a true effect of services liberalization on firm performance.

To address this concern, we replace year fixed effects with sector-specific time trends (we use the sector aggregation presented in Table 2). The results, presented in Table 10, confirm our earlier findings. We find a positive link between the aggregate measure of services reform and the performance of downstream manufacturing firms. As before, larger benefits appear to accrue to foreign affiliates. A similar pattern is detected for the banking reform. When it comes to the telecom, insurance and transport sectors, the benefits of services liberalization appear to accrue only to foreign firms. The magnitudes of the effects are similar to those found in Table 5 and are statistically significant at the one percent level.

Finally, we examine whether our results are subject to an autocorrelation problem that could lead to the underestimation of standard errors, as discussed by Bertrand et al. (2004). To check for this potential estimation bias, we take their advice and ignore the time-series information when computing standard errors. We perform the test in three steps. First, we regress the logarithm of TFP on control variables (other than the services variables) and fixed effects and keep the residuals. Second, we divide the residuals into two groups: residuals from the years before the structural break and residuals from the post-break period and calculate a within-firm average for each period. In the last step, we regress the two-period panel of mean residuals on the $Break_{jt}$ variable defined in equation (5). We cluster standard errors for each manufacturing industry. We repeat the procedure for a break in each services sector considered in the analysis.

As is evident from Table 11, we find positive and statistically significant (at the one percent level) effects for the banking sector, telecoms and insurance reform. Somewhat surprisingly, we obtain a negative coefficient for the transport reform. Given these findings, we feel reasonably confident that our baseline results are not subject to the autocorrelation problem.

VI. Conclusions

This paper suggests that previous explanations for the post-1991 growth of India's manufacturing sector have ignored an essential factor: the powerful contribution of India's policy reforms in services. By gathering detailed information on the pace of policy reform in Indian services sectors and constructing a series of reform indices, we demonstrate a strong and significant empirical link between progress in regulatory reforms in services sectors and productivity in manufacturing industries. Our findings are robust to a number of robustness checks, including instrumenting the pace of reform in Indian services sectors, controlling for trade liberalization, foreign ownership, sector-specific time trends and autocorrelation. We also investigate the relative contribution of reform in each of the services sectors to the productivity of manufacturing firms, and find that liberalization in the banking and telecommunications sectors had the most robust productivity effects on manufacturing firms over the period. When distinguishing the effect of services reform by ownership, we find that foreign-owned subsidiaries in India display an even greater ability to reap the benefits of services reforms than domestic firms.

The particularly robust effects of banking and telecommunications liberalization are intuitive results. Liberalization in the banking sector has improved capital allocation and allowed investment in higher return projects. Liberalization of the telecommunications sector has interacted with technological change not only to enhance the reliability and reduce the cost of communication, but it has also paved the way for entirely new ways of communication and production. Liberalization of the transport sector allows easier and less expensive transportation of raw materials and goods for export. However, reforms in several areas of the transportation sector in India have been slow, and some control over transport remains at the state level. Given that we cannot capture this state-level variation in our index, the results for the transportation sector seem somewhat weaker, although

significant in a number of specifications. Insurance sector reforms do not appear to have had a strong influence in our data, possibly due to their limited scope thus far.

Services reforms in India remain incomplete and barriers to domestic and foreign competition exist in many other countries. This paper suggests that in addition to retarding the development of the services sectors, these barriers also penalize the manufacturing sector. Wider appreciation of this link may help create broader political support for services reform. It may also provide greater perspective for international trade negotiations, which continue to focus on goods – agriculture and manufacturing – and only notionally address impediments to services trade and investment.

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Appendix A. Recent History of Services Reform in India

In collaboration with a team of local economists in India, we collected detailed information about policy changes affecting services sectors, in order to identify the key policy breaks for each sector. The local team consulted extensively with government and regulatory agencies, business associations, and sector specialists. These consultations were helpful to get an understanding of the relative importance of different policy changes, and to get a grasp of the degree to which reforms were actually implemented at a given point in time. One of the main angles from which we looked at services reform was the degree to which market forces were active in the sector, triggered by the possibility of new entry into the sector, both domestic and foreign. In some cases, legal or de-facto restrictions on entry were reduced, leading to actual entry of new providers, and in other cases market discipline increased due to a potential threat of new entry.

Our investigations took into account any major policy changes enacted between 1991 and 2003. In 1991, India embarked on a radical change of course in economic policy, involving deregulation and tariff reductions in many sectors. The initial reforms affected principally manufacturing sectors, while services were generally affected in the years following the first reforms. We record the first significant changes in financial services, telecommunications and transport as early as the 1993/94 fiscal year.¹⁹ In what follows we highlight some of the major policy changes we recorded for 4 services sectors, and then describe our strategy for quantifying this information into a services reform index.

Telecommunications

Initially, the sole provider of telecom services in India was the Department of Telecommunications (DoT), a government agency. Two large corporate entities were spun off from DoT in 1986, MTNL for Delhi and Mumbai, and VSNL for all international services.

The process of entry of private players in providing telecommunication services commenced in 1992 with several licenses issued to the private sector, for a switching capacity of over 1.5 million lines. The first privately-owned lines in operation were limited to private networks in industrial areas, which emerged during the fiscal year 1993/94.

In the 1994/95 fiscal year, cellular phone service emerged in India, with initially only consumers in major cities being able to choose between providers. All of these have a minority participation of foreign capital, which is restricted to 40 percent of equity.

During the same fiscal year, the government announced a new National Telecom Policy, which was the first official recognition of a move towards a privately operated telecommunications sector. The new policy provided the guidelines for further private sector engagement in Indian telecommunications. For fixed line services, the government decided to issue one additional license to provide basic telecom services in each state, additional to the local public incumbent provider. The licensing process for this begins but is not concluded in this fiscal year.

During 1995/96, the government attempted to auction additional licenses for both landline and cellular services, with some letters of intent issued to some operators for cellular operations. Rebidding had to take place for landline licenses in 13 states after the initial bids were considered

¹⁹ We dated policy changes to the fiscal year rather than to the calendar year. The fiscal year in India starts on April 1st and ends on March 31st.

low. Towards the end of that fiscal year, the telecom regulator (TRAI) was set up, to regulate further private engagement and settle disputes between operators.

In 1996/97, the government issued letters of intent for additional licenses in fixed services, and removed restrictions on cross-border borrowing for telecom projects. The following fiscal year saw the opening up of internet services for private providers, as well as the expansion of the definition of priority sector lending to include telecoms projects. This facilitated access to credit for telecom investments. In June 1998, the first private landline services became operational. By 1998, there was an effective choice of cellular services providers across most of the country.

During the 1999/00 fiscal year, the government issues a new telecommunications policy, which strengthened the regulating agency and outlined a further opening up of national long distance to private sector as well as the liberalization of international calls. Moreover, the licensing fee arrangements were shifted from a fixed license fee to revenue sharing for existing cellular and fixed line providers which reduced financing constraints of operators. The Department of Telecommunications was corporatized during the 2000/01 fiscal year.

During the 2002/03 fiscal year, the national long distance sector was opened to the private sector without any restriction on the number of operators. Despite an initial announcement of liberalizing the international segment in 2004, the government also terminated the VSNL monopoly in international services at the beginning of the 2002/03 fiscal year.

Transport Services

Before the beginning of the reforms in the transport sector, the state played a dominant role in all segments. In air transport, there were two public monopoly carriers: Indian Airlines for domestic routes and Air India for international connections. Airport infrastructure was almost entirely operated by the National Airports Authority and the International Airports Authority, two public sector entities. In maritime transport services, the state controlled the major ports, and shipping services were controlled by both public and domestic private enterprises. The latter were tightly regulated by the state, and required official permissions for acquiring and selling a vessel. In the road transport sector, the public sector was the only provider of road infrastructure, and only nominal tolls were collected at a few bridges. Transport operations were subject to many rules and regulations related to the registration of different types of vehicles. Preferential access to credit for small trucking companies implied that these accounted for about 95 percent of the sector.

In 1990/91, citizens were allowed to apply for a license to operate air taxis, which was a way to circumvent to the domestic air transport monopoly to a limited degree. Air taxis faced a number of limitations, however. They were constrained to using small air craft and could not publish regular schedules. In maritime transport, regulation was changed in 1992/93 so as to allow foreign shipping lines to bring containers from the hinterland to a port and carry them to destinations abroad without trans-shipment en route. The acquisition and sale of vessels was no longer subject to government approval as of this fiscal year.

In 1993/94, entry into domestic air services was liberalized substantially with the official abolition of Indian Airlines' monopoly on domestic air services. This resulted in entry into domestic air services and competitive pressure in the domestic market. In maritime transport, freight and passengers fares which were previously set by the public sector were decontrolled to promote coastal shipping. In road transport, the National Highways Act was amended to enable

levying of a fee on selected sections of national highways. This was an important step towards encouraging private engagement in road construction. In addition, most states abolished the “octroi” duty in 1993/94, which had previously acted as an internal tariff levied on the movement of goods across states.

In 1994/95, private participation was invited into the construction of container terminals, warehousing and storage facilities and for repairs and transportation within ports. In road transport, an amendment was passed to remove ceilings on the number of stage carriage permits that can be held by an individual or a company, thus facilitating the emergence of large trucking companies in a sector that was previously restricted to small enterprises. The government also created the National Highways Authority (NHAI) in order to accelerate the pace of private sector participation in road building.

During 1995/96, operative restrictions on shipping companies were loosened. In particular, these were permitted to get their ships repaired at any shipyard without seeking prior approval from the government. In the following fiscal year, local equity requirements for companies owning a ship in India were abolished.

In 1997/98, foreign direct investment (FDI) in airlines was allowed up to a 40 percent ceiling, although foreign airlines were still barred from investing in the Indian air transport sector. Non-resident Indians were exempted from the FDI ceiling. In maritime transport, FDI up to 74 percent of equity was allowed in port construction and up to 51 percent in support activities such as pier operation. In road transport, 100 percent private engagement on a BOT (“Build, operate, transfer”) basis was permitted. Prior to this, the role of the private sector had been dismal, except as contractors to the government entities involved in infrastructure creation. For up to 74 percent of foreign participation in the construction, maintenance of roads and bridges, the investment approval was made automatic. In those cases where the collection of tolls was suspended due to political opposition, the government pledged to compensate investors according to international norms. The FDI ceiling in port construction was abolished entirely in 1998/99.

Starting in 1999/00, foreign equity participation in air infrastructure ventures was permitted up to 74 percent with automatic approvals and up to 100 percent with special permissions. Restructuring of some of the airports of the Airport Authority of India was envisaged to take place through long term leases to the private sector. In 2004, private airlines were allowed to operate international routes from India. Private airline Jet Airways has already gained a market share of 46 percent.

Banking Services

In the initial situation before 1993, public sector banks controlled most of the Indian market for banking services, coexisting with a few international banks and private banks. The expansion of foreign banks, however, was limited by a host of explicit and non-explicit hurdles. Branch licensing policy required any bank to obtain a license before it could open a branch. The Ministry of Finance was responsible for the operations of public sector commercial banks and the RBI regulated all banks’ activities. Interest rates of all types were determined by the government, and market forces were generally not active in this sector.

In the 1993/94 fiscal year, the government passed legislation to establish the in-principle approval of new private sector banks. The in-principle approval meant that the government was generally open to new entry with no explicit barriers, but potential entrants still had to go through various

clearance processes. Approvals were not easy due to stringent RBI regulatory supervision. Equity holdings in new private banks up to 20 percent were explicitly allowed to “foreign institutional investors”, but foreign banks were barred from holding equity in a new private bank in India. Non-resident persons of Indian origin (termed NRIs) could hold equity of up to 40 percent. As far as operations are concerned, bank lending norms were liberalized and banks were given more freedom to allocate their inventories and receivables across different items. They were also allowed greater freedom in deploying their foreign exchange resources. Seven new private banks entered the market in this fiscal year.

The period between 1994 and 2000 saw only minor changes to banking regulations. A first cautious attempt of deregulating interest rates was made in 1994/95, but this only affected very large loans and hence a few corporate houses able to borrow such large amounts. The active interest rates on deposits over 2 years were freed in 1996/97. Moreover, the ceiling for housing loans to private individuals was raised in 1998/99, and a number of items were added to the definition of “priority sectors”, to which 40 percent of all lending was funneled by regulation.

In 2000/01, the government revised norms for entry of new banks in the private sector. While the government had signaled its general acceptance of private entry in 1994/95, this measure reduced the implicit barriers to entry. As of 2000, entry was made easier provided the entrant observed a continuous capital adequacy ratio of 10 percent from the date of start of operation and opened 25 percent of the branches in rural and semi urban areas. In addition, every bank was subject to allocating 40 percent of lending to priority sectors. In the same year, the government signaled its intention to eventually withdrawing from being a major player in the banking sector by reducing the minimum government equity share in nationalized banks to 33 percent and enabling the public sector banks to raise fresh equity from the capital.

In 2001/02, the government undertook a major step towards the deregulation of interest rates. Banks were allowed to lend at rates below the official “Prime Lending Rate” to exporters and other credit worthy borrowers (including public enterprises). Banks were allowed to set their own lending rates, and to undercut them when necessary. This marked the emergence of price competition for loans. Private sector banks have grown significantly more important as lenders by this time.

The restrictions to foreign engagement in the Indian banking sector were significantly reduced in 2002/03. The clearance process for foreign participation up to 49 percent in private banks was made automatic, rather than case-by-case as before. Beyond this ceiling for automatic clearance, foreigners could still apply for case-by-case permission. Foreigners could also acquire capital shares up to 20 percent in public sector banks,

In the Union Budget for 2003/04, the limit of Foreign Direct Investment (FDI) in banking companies was raised from 49 percent to 74 percent. Aggregate foreign investment in a private bank from all sources allowed up to a maximum of 74 percent of the paid up capital of the bank. A full opening of the Indian banking sector to foreign capital, however, is yet to come.

Insurance services

Reforms in the insurance sector commenced only in the second half of the 1990s. Prior to that, insurance was a public sector dominated sector. Life, general and medical insurance were all only conducted by four public sector entities under the control of the Ministry of Finance. A handful of

very small domestic private sector insurers did exist. The level of competition was very low as each of the 4 large entities tended to specialize in one or two segments of the insurance market.

In 1998/99, the government announced its intention to open the Indian insurance industry to the private sector, including joint ventures between domestic and foreign providers. This announcement was implemented with the Insurance Regulatory Development Authority (IRDA) Bill passed in December 1999, which explicitly opened up the insurance sector to private providers, allowed foreign equity in domestic insurance companies subject to a maximum of 26 percent of capital. Potential new entrants would have substantial freedom with respect to pricing and management decisions, but would be subject to regulatory supervision. However, an entry permission was still required, and given the dominance of the public sector enterprises, significant acquisitions were more or less ruled out.

In 2000/01, the regulator passed 15 regulations regarding freedom of operations of private insurance companies as well as explicit disclosure norms. While this was important to define the rules of private entry, actual entry of private insurers did not take place before 2002. During the 2002/03 fiscal year, 12 new companies, among which life insurance and general insurance companies, were granted licenses and started business. In 2005, the government announced its intention to raise the FDI limit in the insurance sector from 26 percent to 49 percent.

Appendix B. The Construction of the Services Policy Reform Index

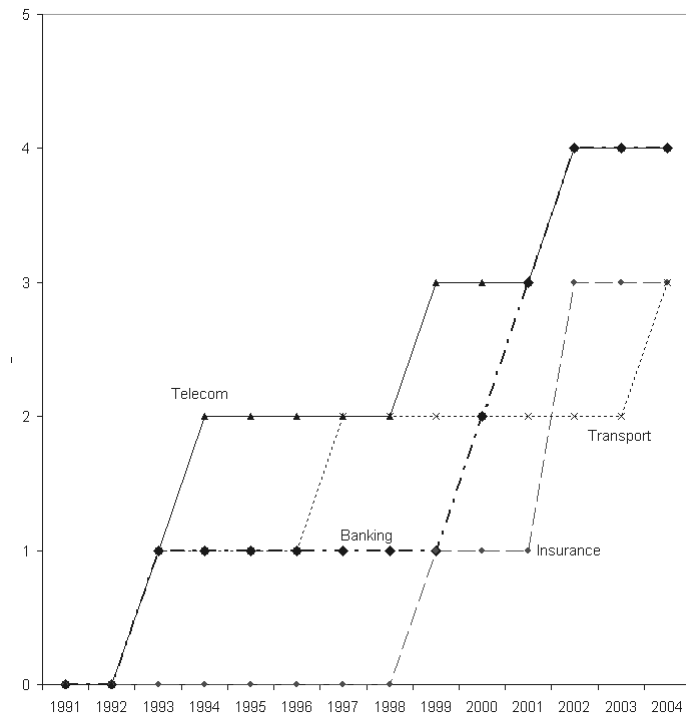
In order to make the services policy information amenable to quantitative analysis, we translated the policy changes into a sector-specific reform index, taking values from 0 to 5.²⁰ Our primary concern was to maintain comparability across sectors, because our empirical strategy measures firms' exposure to upstream services reform by means of a weighted sum of the state of reform in four services sectors. Common definitions of what level of reform constitutes a given value of the index were used to preserve comparability. We started out with a general template of degrees of openness that is not specific to any sector, and then adapted this template to the specificities of each of the four services sectors.

In our general template, we attach an index value of 0 to a situation where hardly any progress has been made and the public sector is either the only relevant provider of services or has an extremely strong grip on private providers. A level of 1 indicates at least some scope for private sector participation and some liberalization of operational decisions, combined with some very limited scope for foreign participation (limited, for example, by low FDI ceilings or announced only as intentions). In order to qualify for an index value of 2, we required that there be only a limited degree of interference with operational decisions by public authorities, a substantial price liberalization, and clear scope for foreign participation even if only in narrowly defined segments and as minority participations. Still, the state remains a dominant actor in the sector. An index of 3 implies significant scope for private providers, including foreign ones, a noticeable competitive pressure on the public incumbents from new entrants, and explicit possibilities for foreign equity participation. A level of 4 is equivalent to little public intervention into the freedom of operation of private providers, the possibility of majority foreign ownership, and the dominance of private sector entities. Finally, a level of 5 would be equal treatment of foreign and domestic providers, a full convergence of regulation with international standards and unrestricted entry into the sector.

In adapting the template to sectors, one needs to take into account that in some sectors liberalization can proceed at different paces in different segments. In telecommunications, for example, developing countries are typically quicker to allow private (and foreign) capital into cellular services than into landlines. In segments where private entry is possible, operators tend to face relatively little public intervention in the operation of their business. As a result, one is likely to observe a coexistence of segments in which market forces can govern more freely with others that remain a public monopoly. In other sectors such as banking, there is no such natural division into segments. Instead, one might find a situation in which private (and foreign) entry has taken place into the provision of almost all banking products, but significant public interference with private decisions remains in the form of directed lending to priority sectors or interest rate restrictions. Hence the need to rephrase the index definitions for different sectors while trying to maintain the same sense of "average" openness associated to a given level of the services reform index. In what follows we present the sector-specific definitions of the index, and juxtapose these with the actual reform events that determined progress to the next level of the index. To illustrate India's reform progress in the services sectors we analyze in this paper, Figure 1 gives a graphical illustration of the variation contained in the services reform index.

²⁰ The European Bank for Reconstruction and Development produces a similar set of indices for transition countries in their 2004 Transition Reform, and some of the definitions used in that index have inspired the construction of our index.

Figure B1. A graphical representation of the Services Policy Reform Index



Telecommunications

Definition of step		Year of achievement in India, and accomplishments indicating reform progress	
0	<p>Clear public sector dominance with no private sector involvement</p> <p>At most announcement of future private sector role</p> <p>strong political interference in management decisions</p> <p>low tariffs and extensive cross-subsidies</p>		
1	<p>Some first instances of private sector involvement, but limited to particular segments of the market. Some liberalization of operational decisions where private sector is involved.</p> <p>At most there is talk about allowing foreign presence, but not yet in operation.</p>	1993/94	The first private networks in industrial areas were licensed and put in operation. Licensing process for cellular service begins, envisaging the possibility for foreign participation.
2	<p>Private participation begins in important segments of the market, most likely the cellular segment (which tends to be the first to rely on private participation). In these segments, public interference with operational decisions is limited. There is clearly defined scope for foreign participation, but with certain limits.</p> <p>In other segments, the public sector remains dominant, with fixed-line tariffs still politically set.</p>	1994/95	<p>Private cellular service providers emerge in major cities, all of which have some foreign equity. Process of issuing further licenses to private sector begins. New Telecom Policy announced to define framework for further private sector participation.</p> <p>FDI possible up to 49 percent.</p>
3	<p>Significant scope for private providers, including foreign ones, beyond one segment of the market.</p> <p>Some competitive pressure on pre-reform fixed line incumbent.</p> <p>Explicit possibilities for foreign equity participation.</p>	1999/00	New Telecom Policy issued which defines the way ahead for a complete opening of national and international long distance market. Regulator strengthened, licensing fee arrangement made more favorable for private operators.
4	<p>Hardly any public intervention in cellular and value added services, where the private sector is dominant and foreign investors significantly present. Free entry into relevant segments of the fixed line market.</p> <p>Comprehensive regulatory and institutional reforms.</p>	2002/03	National long distance market fully open with no restrictions on the number of operators. Public monopoly in international gateways abolished.
5	<p>Private sector providers dominate in almost all segments. Effective regulation through independent regulator including a coherent framework to deal with interconnection and licensing. Effective competition in most segments of the market with unrestricted entry.</p>	-	

Transport

Definition of step		Year of achievement in India, and accomplishments indicating reform progress	
0	Little progress, public sector is the sole provider of all infrastructure, and has dominant stakes in several segments of the transport sector. Where the public sector is not an operator such as in road transport, it regulates operations heavily.		
1	Increased scope for private sector participation in some segments of the sector. Some liberalization of operational decisions Some limited scope for foreign participation in serv provision At most there is talk about allowing foreign presence, but not yet in operation.	1993/94	Abolition of the formal monopoly in domestic air services, entry into domestic air services. Liberalization of prices in maritime freight and passenger transport. Explicit recognition of the possibility to levy user fees on national highways, which was considered a precondition for private engagement.
2	Private participation begins in important segments of the market. In these segments, public interference with operational decisions is limited. There is clearly defined scope for foreign participation, but with certain limits. In other segments, the state remains the dominant actor.	1997/98	FDI in air transport up to 40 percent is allowed (although foreign airlines are excluded). Majority FDI possible in the construction and operation of ports. First private sector engagement in road infrastructure under the "Build, Operate, Transfer" scheme.
3	Significant scope for private providers, including foreign ones, beyond one segment of the market. Some competitive pressure on public sector operators. Explicit possibilities for foreign equity participation.	2004/05	Private airlines permitted to serve international routes. Both public sector airlines feel significant competitive pressure from private competitors.
4	Important segments are almost free of public intervention, with private sector operators being dominant and significant foreign engagement present. Free entry into relevant segments of the transport market.	-	
5	Private sector providers dominate in almost all segments. Effective competition in most segments of the market with unrestricted entry. Equal treatment of foreign and domestic providers.	-	

Banking

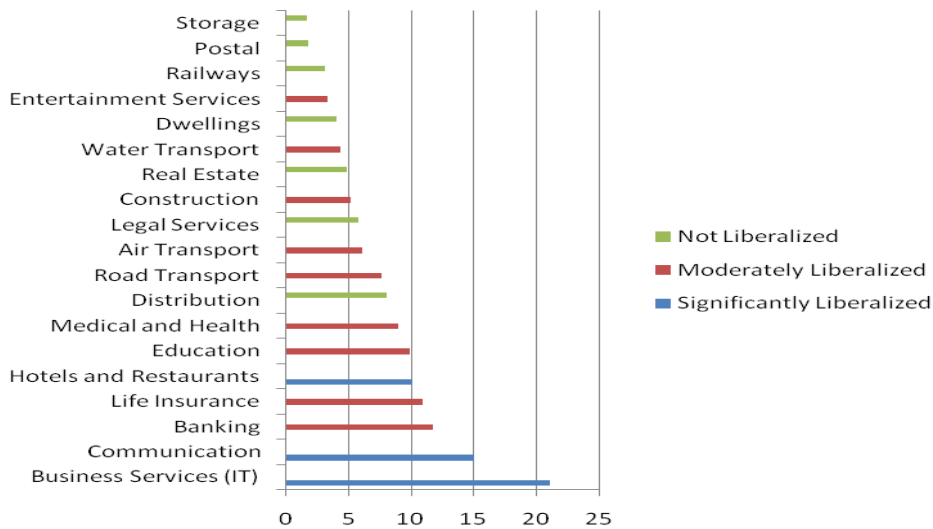
Definition of step		Year of achievement in India, and accomplishments indicating reform progress	
0	Little progress, public sector plays the dominant role. Where there are private operators, their operations and scope of services on offer are tightly regulated.		
1	Increased scope for private sector participation. Some liberalization of operational decisions, but directed lending remains prevalent. Some limited scope for foreign participation in domestic banks.	1993/94	Legislation passed to signal government's in-principle approval of new private entry into banking sector. 7 new banks enter the market. FDI up to 20 percent but foreign banks are barred. Banks given more freedom to allocate their inventories and receivables across different items.
2	Significant private participation becomes possible. Public interference with operational decisions and discretionary barriers to entry are limited. There is clearly defined scope for foreign participation, but with certain limits. The state remains a dominant actor.	2000/01	Discretionary barriers to entry into banking sector are lowered significantly. State signals its intent to eventually withdraw from the banking sector.
3	Significant scope for private banks, including explicit possibilities for foreign equity participation. Some competitive pressure on public sector operators.	2001/02	Major interest rate deregulation allows banks to set prices more freely. Private sector banks gain more relevance as lenders and begin to crowd out public sector banks in some instances.
4	Important segments are almost free of public intervention, with private sector operators being dominant and significant foreign engagement present. Free entry into relevant segments of the transport market. Majority foreign ownership is possible.	2002/03	Foreign participation in Indian banks is made significantly easier. Clearance for up to 49 percent of equity is automatic, and majority ownership is possible subject to case-wise approval.
5	Private sector providers dominate in almost all segments. Effective competition in most segments of the market with unrestricted entry. Equal treatment of foreign and domestic providers. Full convergence of regulation with international standards.	-	

Insurance

Definition of step		Year of achievement in India, and accomplishments indicating reform progress	
0	Little progress, public sector plays the dominant role.		
1	Increased scope for private sector participation. Some liberalization of operational decisions, but still massive intervention. Some limited scope for foreign participation but low FDI ceilings.	1999/00	Bill passed to open up the insurance sector to private entry, including foreign equity participation up to 26 percent. Substantial freedom with respect to pricing, but strict regulatory supervision. Discretionary entry permission was required, and no acquisitions possible due to public sector dominance.
2	Significant private participation becomes possible. Public interference with operational decisions and discretionary barriers to entry are limited. There is clearly defined scope for foreign participation, but with certain limits. The state remains a dominant actor.	-	
3	Significant scope for private banks, including explicit possibilities for foreign equity participation. Some competitive pressure on public sector operators.	2002/03	Entry of 12 new private providers of insurance services, which constitutes a massive shake-up of the market. Competitive pressure on incumbent public insurers. FDI ceiling remains at 26 percent.
4	Most operational decisions are almost free of public intervention, with private sector operators being dominant and significant foreign engagement present. Free entry into relevant segments of the market. Majority foreign ownership is possible.	-	
5	Private sector providers dominate. Effective competition in most segments of the market with unrestricted entry. Equal treatment of foreign and domestic providers. Wide array of insurance services available at competitive prices. Full convergence of regulation with international standards.	-	

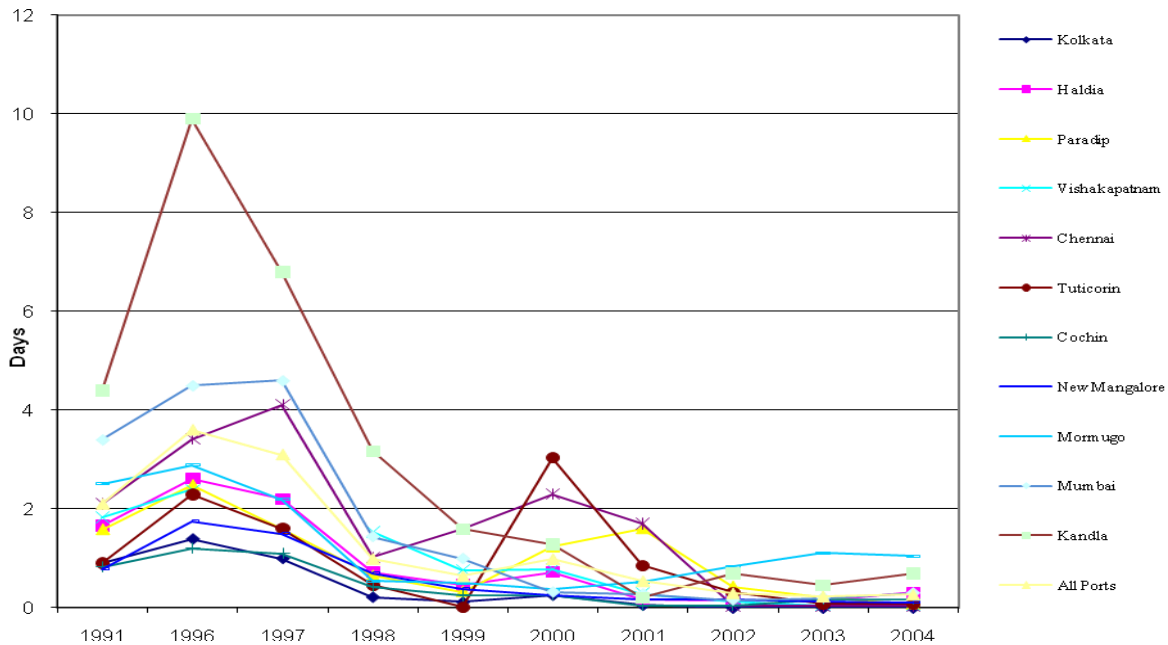
Charts

Chart 1: Growth Rates of Services Output by Level of Liberalization, 1993-2002



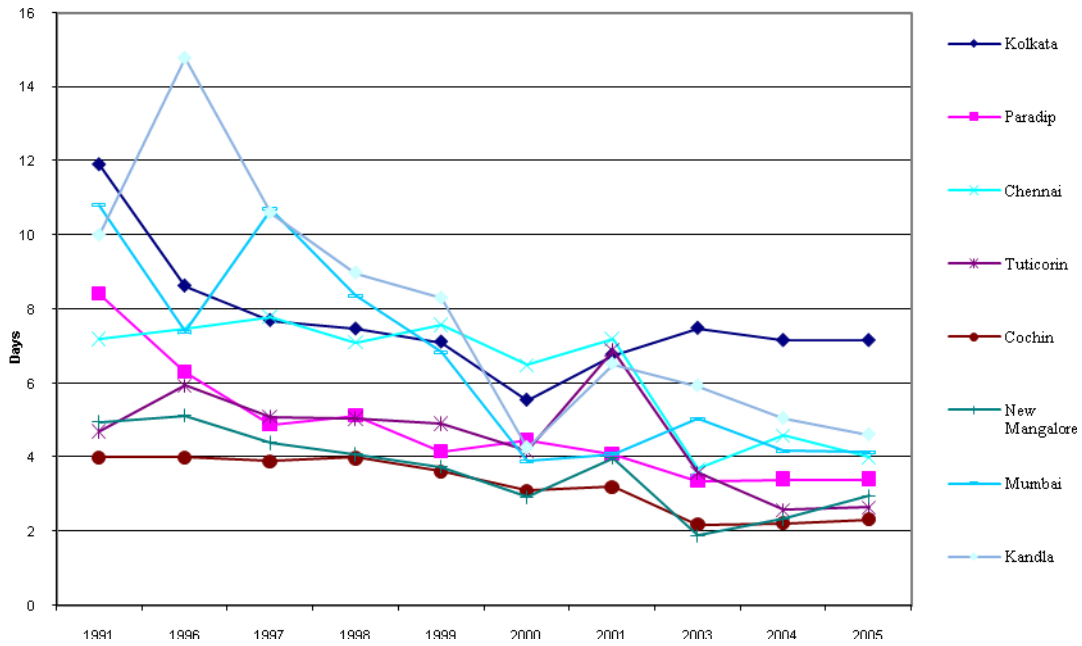
Source: World Bank (2004).

Chart 2: Length of Pre-Berthing Detention at Ports



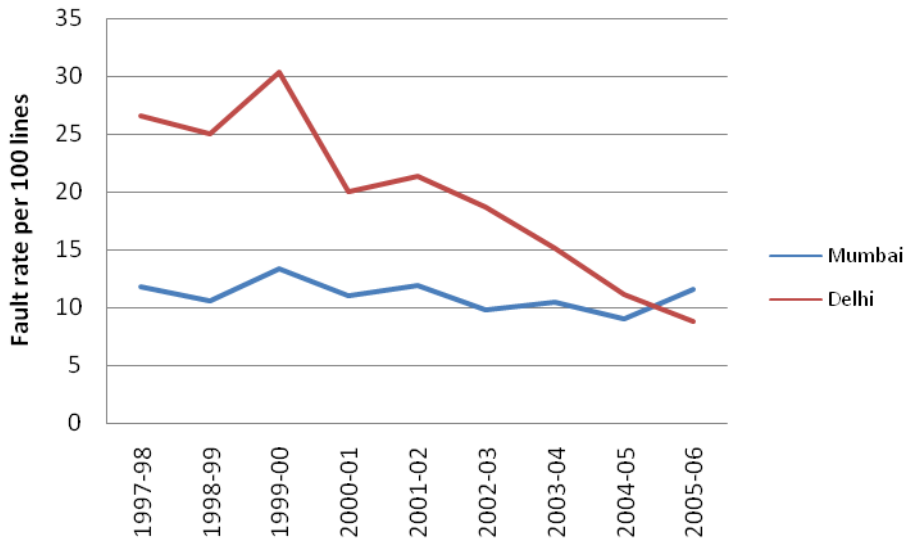
Source: Ministry of Shipping, Road Transport and Highways, Govt. of India, Indiastat (2008).

Chart 3: Length of Turn-Around Time at Major Ports



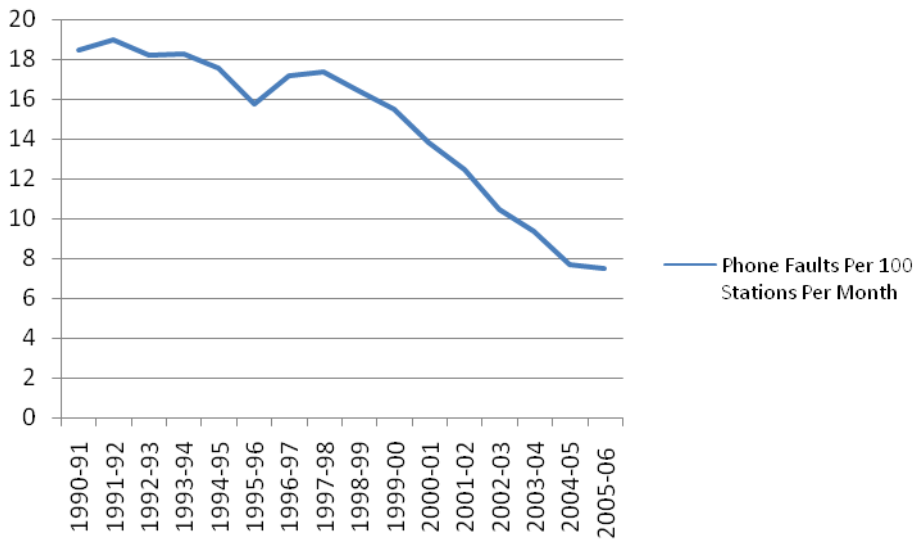
Source: Ministry of Shipping, Road Transport and Highways, Govt. of India, Indiastat (2008).

Chart 4: Phone Faults in Delhi and Mumbai per 100 Stations per month



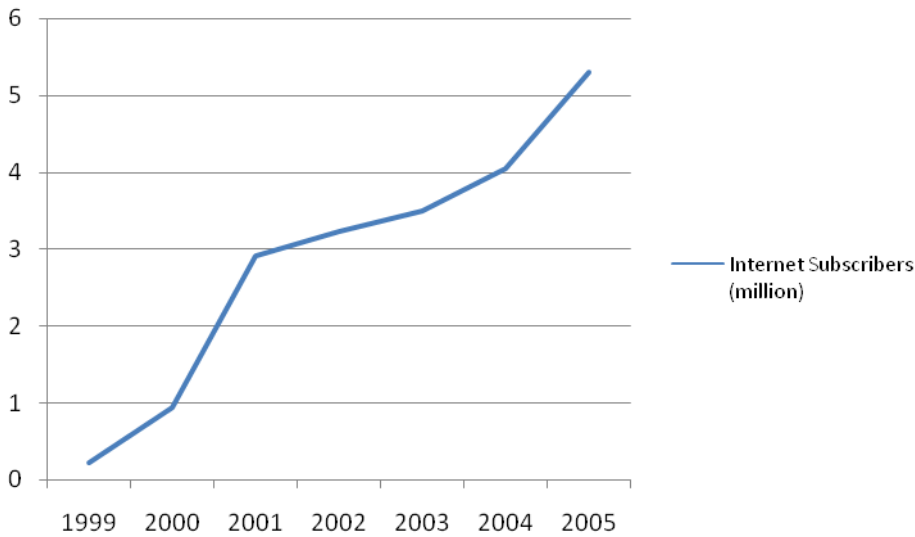
Source: Department of Telecommunications, Ministry of Communications, Indiastat 2008.

Chart 5: Telephone Faults across India



Source: Department of Telecommunications, Ministry of Communications, Indiastat, 2008.

Chart 6: Growth in Internet Density in India



Source: Ministry of Statistics and Programme Implementation, Indiastat, 2008.

Tables

Table 1: Summary Statistics

Variable	Obs	Mean	Std. Dev.
ln TFP Akerberg et al.	22558	1.53	1.10
ln Output	22558	2.57	2.01
ln Energy	22558	-0.12	2.04
ln Capital	22558	2.52	1.77
ln Labor	22558	0.45	1.79
ln Material inputs	22558	2.62	1.90
ln Services inputs	22302	0.27	1.92
Services Index lagged	22558	0.18	0.10
Banking Index lagged	22558	0.06	0.07
Rajan Zingales Banking Index lagged	22558	0.71	0.74
Telecom Index lagged	22558	0.02	0.02
Insurance Index	22558	0.01	0.02
Transport Index lagged	22558	0.10	0.04
Foreign Dummy	22558	0.18	0.38
Tariff lagged	22558	36.47	17.17
Input Tariff lagged	22558	16.41	9.38

Table 2: Production function coefficients

	OLS			Akerberg et al.		
	Capital	Labor	Sum	Capital	Labor	Sum
Food processing and tobacco products	0.155	0.682	0.837	0.166	0.829	0.995
Textiles	0.345	0.604	0.949	0.357	0.543	0.900
Garments, leather goods and shoes	1.002	0.707	1.709	0.074	0.898	0.972
Wood products, paper products, printing and publishing	0.116	0.864	0.980	0.302	0.780	1.081
Coke, fuel, petroleum and chemicals	0.216	0.616	0.832	0.295	0.811	1.106
Plastic and rubber products	0.326	0.660	0.986	0.261	0.778	1.039
Concrete, cement and glass	0.139	0.735	0.874	0.437	0.651	1.089
Iron and steel	0.211	0.611	0.822	0.257	0.677	0.934
Metal products, machinery and tools	0.056	0.832	0.888	0.145	0.831	0.975
Lifting, medical and industrial equipment	0.189	0.824	1.013	0.325	0.678	1.003
Motor vehicles and transport systems	0.218	0.870	1.088	0.312	0.745	1.058

Table 3: Productivity Effects of Services Liberalization. OLS Approach

Services Index _(t-1)	0.875*** (0.228)							
Banking Index _(t-1)		0.765*** (0.246)					0.620*** (0.239)	
Banking Index Rajan-Zingales weights _(t-1)			0.164*** (0.033)					0.164*** (0.040)
Telecom Index _(t-1)				4.594*** (1.354)			4.215*** (1.320)	1.662 (1.698)
Insurance Index _(t-1)					0.933 (0.930)		0.322 (0.954)	-1.269 (1.036)
Transport Index _(t-1)						2.921* (1.587)	3.282** (1.548)	2.217 (1.606)
Tariffs _(t-1)	0.001 (0.002)	0.000 (0.002)	0.002 (0.002)	0.000 (0.002)	0.000 (0.002)	0.000 (0.002)	0.001 (0.002)	0.002 (0.002)
Input Tariffs _(t-1)	-0.002 (0.008)	-0.002 (0.008)	-0.003 (0.008)	0.001 (0.008)	-0.002 (0.008)	-0.004 (0.007)	-0.002 (0.007)	-0.004 (0.007)
Foreign	0.040** (0.016)	0.041** (0.016)	0.041*** (0.016)	0.042*** (0.016)	0.044*** (0.016)	0.046*** (0.016)	0.041*** (0.016)	0.042*** (0.016)
Observations	22,558	22,558	22,558	22,558	22,558	22,558	22,558	22,558
R-squared	0.257	0.256	0.259	0.257	0.255	0.256	0.258	0.260
Number of firms	3771	3771	3771	3771	3771	3771	3771	3771

Notes: The estimated specification is described in equation (4) in the text. The dependent variable is the log of real firm value added. Explanatory variables include capital and labor, all expressed in real terms and logs. Coefficients on production inputs are allowed to vary for each of 11 sectors. All specifications include firm and year fixed effects. Robust standard errors, clustered at the industry-year level, are reported in parentheses. *** denotes significant at the 1 percent level, ** at the 5 percent level, * at the 10 percent level

Table 4: Productivity Effects of Services Liberalization. Akerberg et al. TFP Measure

Services Index _(t-1)	1.171*** (0.227)							
Banking Index _(t-1)		1.046*** (0.249)				0.911*** (0.245)		
Banking Index Rajan-Zingales weights _(t-1)			0.194*** (0.032)					0.190*** (0.040)
Telecom Index _(t-1)				4.765*** (1.281)		4.037*** (1.213)		1.180 (1.608)
Insurance Index _(t-1)					1.649* (0.952)	0.853 (0.994)		-0.860 (1.090)
Transport Index _(t-1)						3.675** (1.702)	4.300** (1.660)	3.000* (1.717)
Tariffs _(t-1)	0.001 (0.002)	0.000 (0.002)	0.003 (0.002)	0.000 (0.002)	0.000 (0.002)	0.000 (0.002)	0.001 (0.002)	0.003 (0.002)
Input Tariffs _(t-1)	-0.003 (0.009)	-0.003 (0.009)	-0.004 (0.009)	-0.001 (0.009)	-0.003 (0.009)	-0.007 (0.008)	-0.004 (0.007)	-0.006 (0.007)
Foreign	0.027 (0.017)	0.029* (0.017)	0.030* (0.017)	0.033** (0.017)	0.035** (0.017)	0.041** (0.016)	0.032** (0.016)	0.035** (0.016)
Observations	22,558	22,558	22,558	22,558	22,558	22,558	22,558	22,558
R-squared	0.032	0.030	0.035	0.030	0.028	0.029	0.034	0.037
Number of firms	3771	3771	3771	3771	3771	3771	3771	3771

Notes: The dependent variable is the log TFP estimated using the Akerberg et al. method for each of the 11 industries listed in Table 2. All specifications include firm and year fixed effects. Robust standard errors, clustered at the industry-year level, are reported in parentheses. *** denotes significant at the 1 percent level, ** at the 5 percent level, * at the 10 percent level

Table 5: Differential Effect of Services Liberalization on Foreign Firms. Akerberg et al. TFP Measure

Services Index _(t-1)	1.106***							
	(0.236)							
Services Index _(t-1) * Foreign	0.135**							
	(0.063)							
Banking Index _(t-1)		0.932***					0.896***	
		(0.264)					(0.263)	
Banking Index _(t-1) * Foreign		0.239**					0.035	
		(0.115)					(0.124)	
Banking Index Rajan-Zingales weights _(t-1)			0.182***					0.186***
			(0.034)					(0.042)
Banking Index Rajan-Zingales weights _(t-1) * Foreign			0.026**					0.000
			(0.012)					(0.022)
Telecom Index _(t-1)				4.000***			3.454**	0.860
				(1.391)			(1.337)	(1.706)
Telecom Index _(t-1) * Foreign				1.442***			1.198**	0.808
				(0.454)			(0.554)	(0.595)
Insurance Index _(t-1)					0.914		0.277	-1.381
					(0.955)		(0.955)	(1.100)
Insurance Index _(t-1) * Foreign					2.061***		1.630***	1.626**
					(0.449)		(0.508)	(0.642)
Transport Index _(t-1)						3.659**	4.347***	3.067*
						(1.700)	(1.656)	(1.715)
Transport Index _(t-1) * Foreign						0.258*	-0.225	-0.166
						(0.135)	(0.160)	(0.178)
Tariffs _(t-1)	0.001	0.000	0.003	0.000	0.000	0.000	0.001	0.003
	(0.002)	(0.002)	(0.002)	(0.002)	(0.002)	(0.002)	(0.002)	(0.002)
Input Tariffs _(t-1)	-0.003	-0.003	-0.004	-0.001	-0.003	-0.007	-0.004	-0.006
	(0.009)	(0.009)	(0.009)	(0.009)	(0.009)	(0.008)	(0.007)	(0.007)
Foreign	0.017	0.021	0.021	0.023	0.024	0.032**	0.021	0.026
	(0.017)	(0.017)	(0.017)	(0.017)	(0.017)	(0.016)	(0.016)	(0.016)
Observations	22,558	22,558	22,558	22,558	22,558	22,558	22,558	22,558
R-squared	0.032	0.030	0.035	0.030	0.028	0.029	0.035	0.037
Number of firms	3771	3771	3771	3771	3771	3771	3771	3771

Notes: The dependent variable is the log TFP estimated using the Akerberg et al. method for each of the 11 industries listed in Table 2.

All specifications include firm and year fixed effects. Robust standard errors, clustered at the industry-year level, are reported in parentheses.

*** denotes significant at the 1 percent level, ** at the 5 percent level, * at the 10 percent level

Table 6: Productivity Effects of Services Liberalization. Instrumental variables approach using Akerberg et al. TFP**Second stage regressions**

Services Index _(t-1)	1.277*** (0.260)							
Banking Index _(t-1)	1.061*** (0.247)				0.864*** (0.280)			
Banking Index Rajan-Zingales weights _(t-1)			0.224*** (0.056)				0.010 (0.092)	
Telecom Index _(t-1)			5.459*** (1.469)		4.199*** (1.507)		4.364** (2.153)	
Insurance Index _(t-1)					2.527** (1.139)		2.646* (1.500)	
Transport Index _(t-1)					6.891 (4.206)		10.174** (4.288)	
Tariffs _(t-1)	0.0009 (0.0018)	0.0004 (0.0017)	0.0030 (0.0019)	0.0004 (0.0018)	0.0002 (0.0018)	0.0002 (0.0016)	0.0019 (0.0018)	0.0017 (0.0019)
Input Tariffs _(t-1)	-0.0031 (0.0090)	-0.0035 (0.0093)	-0.0042 (0.0089)	-0.0001 (0.0090)	-0.0030 (0.0093)	-0.0094 (0.0067)	-0.0079 (0.0059)	-0.0076 (0.0060)
Foreign	0.027 (0.017)	0.029** (0.017)	0.030* (0.017)	0.032* (0.017)	0.034** (0.017)	0.045*** (0.016)	0.038** (0.0160)	0.043*** (0.016)
Observations	22,558	22,558	22,558	22,558	22,558	22,558	22,558	22,558
R-squared	0.032	0.030	0.035	0.030	0.028	0.028	0.029	0.028
Number of firms	3771	3771	3771	3771	3771	3771	3771	3771

First stage regressions

WTO commitments – China	2.970*** (0.229)	3.746*** (0.288)	17.665*** (2.282)	1.471*** (0.199)	2.645*** (0.598)	0.675*** (0.196)		
WTO commitments – Indonesia	0.564*** (0.141)	0.210** (0.120)	1.675 (1.665)	2.117*** (0.146)	0.398** (0.198)	4.972*** (0.941)		
Tariffs _(t-1)	0.0003 (0.0003)	-0.0001 (0.0001)	-0.0122*** (0.0018)	-0.0000 (0.0000)	-0.0000 (0.0000)	0.0001 (0.0001)		
Input Tariffs _(t-1)	0.0006 (0.0005)	0.0001 (0.0001)	0.0044 (0.0074)	-0.0000 (0.0001)	-0.0000 (0.0001)	0.0004 (0.0003)		
Foreign	0.003*** (0.001)	0.001** (0.000)	-0.001 (0.009)	0.000 (0.000)	0.000* (0.000)	-0.001 (0.000)		

Test statistics

Shea Partial R-squared F-stat	129.470	151.650	34.440	291.620	16.590	50.410	20.690	20.690
p-value	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000
Underidentification test	34.331	23.789	21.735	27.556	10.426	16.729	20.000	16.285
p-value	0.000	0.000	0.000	0.000	0.005	0.000	0.001	0.006
Sargan test	0.068	0.216	0.322	0.763	1.561	6.040	5.345	10.278
p-value	0.795	0.642	0.570	0.382	0.212	0.014	0.254	0.036

Notes: The dependent variable is the log TFP estimated using the Akerberg et al. method for each of the 11 industries listed in Table 2. All specifications include firm fixed effects. Robust standard errors, clustered at the industry-year level, are reported in parentheses. *** denotes significant at the 1 percent level, ** at the 5 percent level, * at the 10 percent level.

Table 7: Productivity Effect of Services Liberalization, Structural Break Approach. Akerberg et al. TFP measure

Banking Break 2001	2.626*** (0.641)					2.269*** (0.549)	
Rajan-Zingales Break 2001		0.484*** (0.081)					0.408*** (0.086)
Telecom Break 2002			8.126*** (2.347)			6.226*** (2.223)	2.606 (2.632)
Insurance Break 2002				5.218** (2.227)		3.015 (1.937)	0.752 (2.180)
Transport Break 1997					8.103*** (2.628)	8.528*** (2.633)	7.511*** (2.681)
Tariffs _(t-1)	0.000 (0.002)	0.003 (0.002)	0.000 (0.002)	0.000 (0.002)	-0.000 (0.002)	0.001 (0.002)	0.002 (0.002)
Input Tariffs _(t-1)	-0.004 (0.009)	-0.004 (0.009)	-0.003 (0.009)	-0.003 (0.009)	-0.010 (0.007)	-0.009 (0.006)	-0.010 (0.006)
Foreign Dummy	0.029* (0.017)	0.030* (0.017)	0.034** (0.017)	0.035** (0.017)	0.043*** (0.016)	0.034** (0.016)	0.036** (0.016)
Observations	22,558	22,558	22,558	22,558	22,558	22,558	22,558
R-squared	0.030	0.034	0.029	0.028	0.032	0.036	0.038
Number of firms	3771	3771	3771	3771	3771	3771	3771

Notes: The dependent variable is the log TFP estimated using the Akerberg et al. method for each of the 11 industries listed in Table 2. All specifications include firm and year fixed effects. Robust standard errors, clustered at the industry-year level, are reported in parentheses. *** denotes significant at the 1 percent level, ** at the 5 percent level, * at the 10 percent level

Table 8: Productivity Effect of Services Liberalization, Structural Break Approach.
Differential Effect of Services Liberalization on Foreign Firms. Akerberg et al. TFP Measure

Banking Break 2001	2.376*** (0.667)					2.318*** (0.592)	
Banking Break 2001 *Foreign	0.649* (0.384)					-0.179 (0.376)	
Rajan-Zingales Break 2001		0.449*** (0.085)					0.400*** (0.090)
Rajan-Zingales Break 2001* Foreign		0.097** (0.046)					-0.001 (0.051)
Telecom Break 2002			6.145** (2.670)			4.962* (2.626)	1.806 (3.078)
Telecom Break 2002*Foreign			5.484*** (1.965)			3.418 (2.256)	2.376 (2.343)
Insurance Break 2002				3.558* (2.122)		1.934 (1.818)	-0.268 (2.123)
Insurance Break 2002*Foreign				4.884*** (1.184)		3.266** (1.369)	3.248** (1.490)
Transport Break 1997					7.983*** (2.640)	8.433*** (2.640)	7.451*** (2.684)
Transport Break 1997*Foreign					1.306*** (0.481)	0.989** (0.471)	0.887* (0.469)
Tariffs _(t-1)	0.000 (0.002)	0.003 (0.002)	0.000 (0.002)	0.000 (0.002)	-0.000 (0.002)	0.001 (0.002)	0.002 (0.002)
Input Tariffs _(t-1)	-0.004 (0.009)	-0.004 (0.009)	-0.003 (0.009)	-0.003 (0.009)	-0.010 (0.007)	-0.009 (0.007)	-0.009 (0.006)
Foreign Dummy	0.019 (0.017)	0.012 (0.018)	0.018 (0.017)	0.019 (0.017)	-0.013 (0.024)	-0.025 (0.024)	-0.018 (0.024)
Observations	22,558	22,558	22,558	22,558	22,558	22,558	22,558
R-squared	0.030	0.034	0.030	0.029	0.032	0.037	0.039
Number of firms	3771	3771	3771	3771	3771	3771	3771

Notes: The dependent variable is the log TFP estimated using the Akerberg et al. method for each of the 11 industries listed in Table 2. All specifications include firm and year fixed effects. Robust standard errors, clustered at the industry-year level, are reported in parentheses. *** denotes significant at the 1 percent level, ** at the 5 percent level, * at the 10 percent level

Table 9: Break falsification test. Akerberg et al. TFP Measure

	Banking break	Banking break	Banking break (Rajan- Zingales)	Banking break (Rajan- Zingales)	Telecom break	Telecom break	Insurance break	Insurance break	Transport break	Transport break
	2001	2001	2001	2001	2002	2002	2002	2002	1997	1997
Break	2.610*** (0.662)	2.480*** (0.706)	0.528*** (0.084)	0.558*** (0.091)	9.125*** (2.528)	9.794*** (2.605)	5.198** (2.345)	3.890 (2.417)	8.053*** (2.635)	7.427*** (2.633)
Falsification test: 1 year prior to break	-0.070 (1.171)		0.180 (0.129)		4.565* (2.763)		-0.099 (1.836)		0.381 (1.259)	
Falsification test: 2 years prior to break		-0.330 (0.854)		0.161* (0.095)		4.070 (2.765)		-3.378* (1.961)		2.700* (1.397)
Tariffs _(t-1)	0.000 (0.002)	0.000 (0.002)	0.003 (0.002)	0.003* (0.002)	0.001 (0.002)	0.000 (0.002)	0.000 (0.002)	0.000 (0.002)	-0.000 (0.002)	-0.000 (0.002)
Input Tariffs _(t-1)	-0.004 (0.009)	-0.004 (0.009)	-0.004 (0.009)	-0.004 (0.009)	-0.003 (0.009)	-0.002 (0.009)	-0.003 (0.009)	-0.003 (0.009)	-0.010 (0.007)	-0.010 (0.007)
Foreign Dummy	0.029* (0.017)	0.029* (0.017)	0.029* (0.017)	0.029* (0.017)	0.033** (0.017)	0.033** (0.017)	0.035** (0.017)	0.036** (0.017)	0.043*** (0.016)	0.044*** (0.016)
Observations	22,558	22,558	22,558	22,558	22,558	22,558	22,558	22,558	22,558	22,558
R-squared	0.030	0.030	0.035	0.035	0.030	0.030	0.028	0.028	0.032	0.033
Break coeff = year(s) prior coeff										
F-stat	5.21	10.74	7.2	17.09	2.91	4.39	5.02	7.57	6.59	2.36
p-value	0.023	0.001	0.008	0.000	0.089	0.037	0.026	0.006	0.011	0.126

Notes: The dependent variable is the log TFP estimated using the Akerberg et al. method for each of the 11 industries listed in Table 2. All specifications include firm and year fixed effects. Robust standard errors, clustered at the industry-year level, are reported in parentheses. *** denotes significant at the 1 percent level, ** at the 5 percent level, * at the 10 percent level.

Table 10: Differential Effect of Services Liberalization on Foreign Firms. Akerberg et al. TFP Measure. Adding Industry Time Trends

Services Index _(t-1)	0.921*** (0.300)							
Services Index _(t-1) *Foreign	0.183*** (0.061)							
Banking Index _(t-1)		0.978*** (0.331)					1.184*** (0.333)	
Banking Index _(t-1) *Foreign		0.273** (0.109)					-0.025 (0.128)	
Banking Index Rajan-Zingales weights _(t-1)			0.108*** (0.039)					0.128*** (0.043)
Banking Index Rajan-Zingales weights _(t-1) *Foreign			0.040*** (0.011)					0.036 (0.024)
Telecom Index _(t-1)				0.339 (1.872)			-1.110 (1.876)	-3.611 (2.402)
Telecom Index _(t-1) *Foreign				1.316*** (0.442)			0.918* (0.550)	0.002 (0.577)
Insurance Index _(t-1)					1.841 (1.739)		2.519 (1.958)	1.720 (2.009)
Insurance Index _(t-1) *Foreign					2.257*** (0.492)		1.909*** (0.594)	1.026 (0.757)
Transport Index _(t-1)						-0.119 (0.701)	0.295 (0.683)	0.442 (0.690)
Transport Index _(t-1) *Foreign						0.251* (0.143)	-0.071 (0.172)	-0.148 (0.187)
Tariffs _(t-1)	0.000 (0.002)	0.000 (0.002)	-0.000 (0.002)	0.001 (0.002)	0.001 (0.002)	0.001 (0.002)	-0.000 (0.002)	-0.000 (0.002)
Input Tariffs _(t-1)	0.000 (0.004)	-0.000 (0.004)	0.000 (0.004)	0.001 (0.004)	0.000 (0.004)	0.001 (0.004)	-0.001 (0.004)	-0.001 (0.004)
Foreign	0.015 (0.016)	0.022 (0.016)	0.017 (0.016)	0.022 (0.016)	0.021 (0.016)	0.023 (0.017)	0.019 (0.017)	0.020 (0.017)
Observations	22,558	22,558	22,558	22,558	22,558	22,558	22,558	22,558
R-squared	0.029	0.029	0.030	0.027	0.028	0.027	0.031	0.031
Number of firms	3771	3771	3771	3771	3771	3771	3771	3771

Notes: The dependent variable is the log TFP estimated using the Akerberg et al. method for each of the 11 industries listed in Table 2. All specifications include firm fixed effects. Robust standard errors, clustered at the industry-year level, are reported in parentheses. *** denotes significant at the 1 percent level, ** at the 5 percent level, * at the 10 percent level

Table 11: Robustness Check on Autocorrelation. Akerberg et al. TFP m=Measure

Banking Break 2001	2.859*** (0.686)				
Rajan-Zingales Break 2001		0.412*** (0.061)			
Telecom Break 2002			30.678*** (2.411)		
Insurance Break 2002				15.203*** (2.219)	
Transport Break 1997					-1.453*** (0.512)
Observations	6,142	6,142	6,059	6,059	5,440
R-squared	0.003	0.007	0.026	0.008	0.001
Number of firms	3771	3771	3771	3771	3771

Notes: The dependent variable is the log TFP estimated using the Akerberg et al. method for each of the 11 industries listed in Table 2. *** denotes significant at the 1 percent level, ** at the 5 percent level, * at the 10 percent level